

# **2006-2007 GUIDE TO SERVICES AND RESOURCES FOR DELAWAREANS WITH VISUAL IMPAIRMENTS**

## **DELAWARE DIVISION FOR THE VISUALLY IMPAIRED**

Helping the blind and visually impaired  
achieve their own levels of independence  
and self-sufficiency



***DELAWARE HEALTH AND SOCIAL SERVICES***  
**DIVISION FOR THE VISUALLY IMPAIRED**

**Telephone: New Castle County • (302) 255-9800**

**Kent/Sussex Counties • (302) 424-7240**

**[www.dhss.delaware.gov/dhss/dvi/background.html](http://www.dhss.delaware.gov/dhss/dvi/background.html)**

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[www.promoplace.com/dib](http://www.promoplace.com/dib)



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# **Dear Consumer:**

Welcome to the Guide to Services and Resources for Delawareans with Visual Impairments. Compiled by Delaware Health and Social Services' Division for the Visually Impaired, this guide is a reference for anyone who needs information about resources for our blind and visually impaired residents.

The Division for the Visually Impaired assists blind and visually impaired Delawareans to achieve their own levels of independence and self-sufficiency. The areas we specialize in are independent living, vocational rehabilitation, education, orientation and mobility, assistive technology, business enterprise, and Delaware Industries for the Blind.

Approximately 7,000 Delaware residents are either blind or visually impaired. Of this number, well over half are 55 years of age or older. Age-related macular degeneration, diabetic retinopathy, cataracts, and glaucoma are four of the leading causes of blindness that are often associated with aging.

Legal Blindness is defined as having 20/200 vision or less in the better eye with correction, or having a field of vision of 20 degrees or less. Another commonly used term is Low Vision.

This is reduced acuity or visual field loss that even with the best optical correction provided by regular lenses, still results in a functional visual impairment.

Among the blind population, about 85 percent have some remaining vision and about 15 percent are totally blind.

Many legally blind persons and others who lose vision have remaining functional vision that is often enhanced with the use of appropriate lighting, increased letter print size, and magnification. Thus, the purpose of many of the resources and services described on the following pages is to teach adaptive techniques and technologies, and provide adaptive devices that allow most effective use of remaining vision.

The services available from the Division for the Visually Impaired and the resources in this guide show that you can lead a productive, independent life despite vision loss.

Sincerely,

A handwritten signature in black ink that reads "Cynthia B. Lovell". The script is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Cynthia B. Lovell

Director

# **Our History**

The Delaware Division for the Visually Impaired traces its origin to 1906 with a group of Wilmington residents who met to discuss the plight of the blind in Delaware. The group founded the Delaware Committee for the Blind.

In 1909, the Delaware State Legislature created the Delaware Commission for the Blind. The Commission's priority was to provide gainful employment for those without sight. Space was located where articles made by blind persons were sold. The legislature increased the state appropriation in 1911, significantly expanding the program.

World War II coincided with a re-evaluation of the services of the Commission and a general expansion of its programs to include social services, vocational rehabilitation, funded assistance and nursery classes. In 1944, the Commission launched a vocational rehabilitation program, following enactment of Public Law 113, the Federal Vocational Rehabilitation Act.

In 1970, the Commission for the Blind became part of the Department of Health and Social Services, with its name changed to the Bureau for the Blind (later changed to Visually Impaired). In 1978, the name changed to the Division for the Visually Impaired and the Division moved from Wilmington to the Biggs Building on the Holloway Campus in New Castle.

In 1994, the Division relocated staff from several sites in the Dover area to the Milford State Service Center Annex.



# **Our Mission**

Delaware Health and Social Services' Division for the Visually Impaired assists eligible Delawareans who are blind or visually impaired in making informed choices to achieve full inclusion in society through employment, independent living and social self-sufficiency.

## **We do this by providing:**

- A continuum of services from youth transition to services for older persons, including skills training that enables people to remain independent in their home communities;
- Individual and group counseling addressing adjustment to blindness;
- Employment counseling, training, and job placement;
- Resources for employers interested in hiring or retaining visually impaired employees;
- Training in adaptive skills for reading, computer use, traveling, job seeking, and other skills, which increase independence and work readiness;
- Public education regarding the abilities of people who are blind or visually impaired;
- Supported employment programs for people who have multiple disabilities and who are blind;
- A clearinghouse for Delawareans seeking information and referral regarding blindness and visual impairment.

# **Our Programs and Services**

All programs can be reached at (302) 255-9800 in New Castle County and (302) 424-7240 in Kent and Sussex Counties.

## **Business Enterprise Program (BEP)**

Provides employment to individuals who are blind or visually impaired as managers of cafeterias and snack bars.

## **Delaware Industries for the Blind (DIB)**

Provides employment in workshop and competitive employment settings.

## **Education**

Provides special support services to pre-school children and educational services to school-age children and their families within their home, schools and/or in specialized resource rooms.

## **Independent Living Services**

Provides training and adaptive aids in cooking, cleaning, personal care, Braille, banking, home management, and low vision services. Refers individuals to other services as

needed. Maintains Blind Registries and provides DART bus passes.

### **Low Vision Services**

Comprehensive program designed to maximize vision through the use of specialized low vision aids.

### **Materials Center**

Provides children and adults with textbooks and other reading material in Braille, large print and audiocassettes (302) 577-2083.

### **Orientation and Mobility Services**

Provides statewide training in learning how to move about in the home and in the community independently.

### **Training Centers**

Provides rehabilitation training services, which enhance the vocational and employment skills and daily independent living skills of blind and visually impaired people.

## **Vocational Rehabilitation**

Provides skills training, education, counseling, equipment, job placement and low vision services to people who have visual impairments that interfere with obtaining and/or maintaining employment.

## **Volunteer Services**

Volunteers reproduce print material in Braille, large print and on audiocassette and also act as readers and drivers for individuals who are blind and visually impaired.

# **Our Customers**

The customers of the Delaware Division for the Visually Impaired are:

- Blind or visually impaired Delawareans who require rehabilitation services to become employed or to live independently in their communities. (The majority of these individuals lose their sight as adults due to a variety of conditions including diabetes, macular degeneration, injury, glaucoma, and retinitis pigmentosa.);
- Businesses in Delaware which have hired or are considering hiring employees who are blind or visually impaired;
- Taxpayers of Delaware who benefit from people who are blind or visually impaired being fully integrated into their communities. (Taxpayers also benefit from blind individuals entering employment and paying taxes while decreasing their dependence on public assistance, including premature nursing home care.)

# **Our Delaware Locations**

## **Division for the Visually Impaired**

### **Administration & Client Services**

Holloway Campus

Biggs Building

1901 North DuPont Highway

New Castle, Delaware 19720

(302) 255-9800

Fax: (302) 255-4441

### **Materials Center**

300 Cornell Business Park

Suites A-3, A-4

Wilmington, Delaware 19801

(302) 577-2083

Fax: (302) 577-2078

### **Kent/Sussex Client Services**

Milford State Service Center Annex

13 South West Front Street

Milford, Delaware 19963

(302) 424-7240

Fax: (302) 422-1419

Internet: [www.dhss.delaware.gov/dhss/dvi/bkground.html](http://www.dhss.delaware.gov/dhss/dvi/bkground.html)

E-Mail: [dhssinfo@state.de.us](mailto:dhssinfo@state.de.us)

# **ADAPTIVE EQUIPMENT AND CONSUMER PRODUCTS**

Consumer product catalogs/resources that sell many products for visually impaired individuals, including technology products:

## **American Printing House for the Blind**

1839 Frankfort Avenue

P.O. Box 6085

Louisville, KY 40206-0085

(800) 223-1839

(502) 895-2405

[www.aph.org](http://www.aph.org)

The APH promotes independence of blind and visually impaired persons by providing special media, tools, and materials needed for education and life.

## **Delaware Association for the Blind**

800 West Street

Wilmington, DE 19801

(888)777-3925

(302) 655-2111

A non-profit organization with an inventory of many adaptive aids and appliances for sale.

## **CAPTEK**

Custom Applied Technology

1043 Lincoln Hwy.

Berwyn, PA 19312

(800) 888-7400

(610) 296-2348

CAPTEK specializes in product design and custom adaptation of equipment for the disabled, especially the vision impaired. They offer innovative solutions to unique problems.

## **Carolyn's Low Vision Products**

3938 South Tamiami Trail

Sarasota, FL 34231

(800) 648-2266

(941) 573-9100

Carolyn's is a free mail order catalog featuring over 700 items for hearing and visually impaired people.

## **Howe Press Perkins**

School for the Blind

175 N. Beacon St.

Watertown, MA 02472

(617) 924-3491



[www.perkins.pvt.k12.ma.us](http://www.perkins.pvt.k12.ma.us)

Email: [howepress@perkins.pvt.k12.ma.us](mailto:howepress@perkins.pvt.k12.ma.us)

Howe manufactures and sells the Perkins Brailier, slates, styli, games, and heavy and light grade Braille paper.

### **Independent Living Aids, Inc.**

200 Robbins Lane

Jericho, NY 11803-4404

(800) 537-2118

(516) 752-8080

[www.independentlivingaids.com](http://www.independentlivingaids.com)

The company carries a wide variety of low vision aids, tools and technology, including canes, magnifiers, talking watches, talking clocks, talking cooking gadgets, ZoomText magnification software and more .

### **Lernout and Hauspie**

100 Bedford Drive.

Bedford, MA 01730

(800) 894-5374

[www.kurzweilededu.com](http://www.kurzweilededu.com)

Lernout and Hauspie produces PC-based reading machines for people who are blind or visually impaired.

## **LS&S Group**

P.O. Box 673

Northbrook, IL 60065

(800) 468-4789

(708) 498-9777

Their mail order catalogue includes a large variety of low vision aids and adaptive devices.

## **The Lighthouse Enterprises**

111 E. 59th St. , 12th floor

New York, NY 10022-1202

(800) 829-0500

[www.lighthouse.org](http://www.lighthouse.org)

The Lighthouse publishes a consumer products catalog featuring adaptive products.

## **Maxi Aids and Appliances**

42 Executive Blvd.

P.O. Box 3209

Farmingdale, NY 11735

(800) 522-6294

[www.maxiaids.com](http://www.maxiaids.com)

A mail order catalog that includes a large variety of low vision aids and adaptive devices is available.

## **Technology Vendor List:**

List includes vendors in the USA and Canada who sell video magnifiers, software (screen reader/screen enlargement), scan and read systems, and more. Some vendors offer free trials.

### **Dolphin Computer Access LLC, CA**

(866) 797-5921

[www.dolphinusa.com](http://www.dolphinusa.com)

Email: [info@dolphinusa.com](mailto:info@dolphinusa.com)

Offers assistive technology products, including screen reading and screen enlargement software.

### **Enhanced Vision, CA**

(888) 811-3161

[www.enhancedvision.com](http://www.enhancedvision.com)

Email: [info@enhancedvision.com](mailto:info@enhancedvision.com)

Provides CCTVs

### **Freedom Scientific, Inc., Blind/Low Vision Group, FL**

(800) 444-4443

[www.freedomscientific.com](http://www.freedomscientific.com)

Email: [info@freedomscientific.com](mailto:info@freedomscientific.com)

Offers many hardware and software assistive technology

products, including screen reader and screen magnification software, talking PDA, Braille displays, scan and read systems.

**Freedom Vision, CA**

(800) 444-4443

[www.freedomvision.net](http://www.freedomvision.net)

Email: [info@freedomvision.net](mailto:info@freedomvision.net)

Provides CCTVs

**GW Micro, Inc., IN**

(260) 489-3671

[www.gwmicro.com](http://www.gwmicro.com)

Email: [sales@gwmicro.com](mailto:sales@gwmicro.com)

Offers many assistive technology products, including screen reading software, Braille displays and embossers.

**HumanWare, CA**

(800) 722-3393

[www.pulsedata.com](http://www.pulsedata.com)

[www.humanware.com](http://www.humanware.com)

Email: [us.info@humanware.com](mailto:us.info@humanware.com)

Offers CCTVs, Braille displays, talking PDA Braille embosser, scan and read system.

**Innoventions, Inc., CO**

(800) 854-6554 or (281) 879-6226

[www.magnicam.com](http://www.magnicam.com)

Email: [magnicam@magnicam.com](mailto:magnicam@magnicam.com)

Offers CCTVs

**Kurzweil Educational Systems, MA**

(800) 894-5374

[www.kurzweiledu.com](http://www.kurzweiledu.com)

Email: [info@kurzweiledu.com](mailto:info@kurzweiledu.com)

Offers several software products, including scan and read system.

**Magnisight, Inc., CO**

(800) 753-4767

[www.magnisight.com](http://www.magnisight.com)

Email: [info@magnisight.com](mailto:info@magnisight.com)

Offers CCTVs

**National Federation for the  
Blind Technology Center, MD**

[www.nfb.org](http://www.nfb.org)

Provides information about assistive technology for visually impaired individuals.

**Optelec U.S. Inc., MA**

(800) 828-1056

[www.optelec.com](http://www.optelec.com)

Email: [info@optelec.com](mailto:info@optelec.com)

Provides products, CCTVs, Braille writers, Braille displays, access tools for mobile phone, talking PDA, low vision magnification devices.

**OVAC, CA**

(800)325.4488

[www.ovac.com](http://www.ovac.com)

Email: [info@ovac.com](mailto:info@ovac.com)

Offers CCTVs

**Premier Programming Solutions, MI and IL**

(517) 668-8188

[www.premier-programming.com](http://www.premier-programming.com)

[www.readingmadeeasy.com](http://www.readingmadeeasy.com)

Email: [info@premier-programming.com](mailto:info@premier-programming.com)

Offers various talking software products, including scan and read systems.

## **VideoEye Corporation, ID**

(800) 416-0758

[www.videoeye.com](http://www.videoeye.com)

Offers CCTVs

## **Telephone Pioneers of America**

499 Grove Avenue

Edison, NJ 08820

(732) 549-0479

Offers brailled aluminium clothing labels.

## **Ai Squared, VT**

(800) 859-0270

[www.aisquared.com](http://www.aisquared.com)

Email: [info@aisquared.com](mailto:info@aisquared.com)

Offers screen magnifier/screen reader software.

## **Alva Access Group, CA**

(888) 318-2582

[www.aagi.com](http://www.aagi.com)

Email: [info@aagi.com](mailto:info@aagi.com)

Offers many products, including Braille displays, handheld organizers, turn key systems, Braille software and embossers, screen magnification and screen reader software.

**Artic Technologies, MI**

(248) 588-7370

[www.artictech.com](http://www.artictech.com)

Email: [info@artictech.com](mailto:info@artictech.com)

Offers many products and services, including talking PDA, video telescope, scan and read system.

**Clarity Solutions, CA**

(800) 575-1456

[www.clarityusa.com](http://www.clarityusa.com)

Email: [clarity@clarityusa.com](mailto:clarity@clarityusa.com)

Offers CCTVs

**Delaware Assistive Technology Initiative (DATI), DE**

(800) 870-3284

[www.asel.udel.edu/dati/](http://www.asel.udel.edu/dati/)

Email: [dati@asel.udel.edu](mailto:dati@asel.udel.edu)

Locations in 3 counties, demonstrations and short term loans of assistive technology items, funding specialist for assistive technology.

**Vision Technology, MO**

(800) 560-7226

[www.visiontechinc.com](http://www.visiontechinc.com)

Email: [vti@vti1.com](mailto:vti@vti1.com)

Offers CCTVs



# **ALTERNATE FORMAT/ TRANSCRIPTION, BRAILLING AND TAPING SERVICES**

## **Delaware Association for the Blind Taping Program**

2915 Newport Gap Pike

Wilmington, DE 19808

(302) 994-9478

## **National Braille Association**

3 Townline Circle

Rochester, NY 14623

(800) 244-5797

Transcription services including textbooks, pleasure reading, Bibles and music.

## **Recording for the Blind**

Book orders only

20 Roszel Rd.

Princeton, NJ 08540

(866) 732-3585

(609) 452-0606

[www.rfbd.org](http://www.rfbd.org)

# ASSISTED LIVING FACILITIES

Assisted living provides a combination of housing, personal services, and health care. At the time of this guide's printing, the following Assisted Living facilities were licensed.

Licenses for additional facilities may be pending.

## NEW CASTLE COUNTY

### **Arden Courts Manor Care**

7001/2 Foulk Rd.

Wilmington, DE 19803

(302) 762-7800

### **Captain's Deck**

7807 Governor Printz Blvd.

Claymont, DE 19703

(302) 798-3500

### **Eden Rock**

2210 Swiss Lane

Wilmington, DE 19810

(302) 475-9400

### **Forwood Manor Assisted Living**

1912 Marsh Road

Wilmington, DE 19810

(302) 529-1601

### **Foulk Manor North**

1212 Foulk Rd.

Wilmington, DE 19803

(302) 478-4296

### **Foulk Manor South**

407 Foulk Road

Wilmington, DE 19803

(302) 655-6249

### **Gardens at White Chapel**

200 E. Village Rd.

Newark, DE 19711

(302) 366-8100

**The Lorelton**

2200 W. Fourth St.  
Wilmington, DE 19805  
(302) 573-3580

**Methodist Country House**

4830 Kennett Pike  
Wilmington, DE 19807  
(302) 654-5101

**Millcroft Assisted Living**

255 Possum Park Road  
Newark, DE 19711  
(302) 366-0160

**New Castle County  
Arden Courts Manor Care**

7001/2 Foulk Rd.  
Wilmington, DE 19803  
(302) 762-7800

**Captain's Deck**

7807 Governor Printz Blvd.  
Claymont, DE 19703  
(302) 798-3500

**Eden Rock**

2210 Swiss Lane  
Wilmington, DE 19810  
(302) 475-9400

**Forwood Manor  
Assisted Living**

1912 Marsh Road  
Wilmington, DE 19810  
(302) 529-1601

**Foulk Manor North**

1212 Foulk Rd.  
Wilmington, DE 19803  
(302) 478-4296

**Foulk Manor South**

407 Foulk Road  
Wilmington, DE 19803  
(302) 655-6249

**Gardens at White Chapel**

200 E. Village Rd.  
Newark, DE 19711  
(302) 366-8100

**The Lorelton**

2200 W. Fourth St.  
Wilmington, DE 19805  
(302) 573-3580

**Methodist Country House**

4830 Kennett Pike  
Wilmington, DE 19807  
(302) 654-5101

**Millcroft Assisted Living**

255 Possum Park Road  
Newark, DE 19711  
(302) 366-0160

**Rockland Place**

1519 Rockland Rd.  
Wilmington, DE 19803  
(302) 777-3099

**Shipley Manor  
Assisted Living**

2723 Shipley Road  
Wilmington, DE 19810  
(302) 479-0111

**Somerford**

501 S. Harmony Rd.  
Newark, DE 19713  
(302) 266-9255

**Sunrise Assisted Living  
of Wilmington**

2215 Shipley Road  
Wilmington, DE 19803  
(302) 475-9163

**Windsor Place**

6677 Lancaster Pike  
Hockessin, DE 19707  
(302) 239-3200

**KENT COUNTY****Green Meadows at Dover**

150 Saulsbury Road  
Dover, DE 19904  
(302) 674-4407

**Heritage at Dover**

Assisted Living Community  
1203 Walker Road  
Dover, DE 19904  
(302) 735-8800

**State Street****Assisted Living**

21 N. State Street  
Dover, DE 19901  
(302) 674-2144

**Westminster Village**

1175 McKee Road  
Dover, DE 19904  
(302) 674-8030

**SUSSEX COUNTY****Brandywine Assisted  
Living at Seaside Pointe**

100 Seaside Boulevard  
Rehoboth Beach, DE 19971  
(302) 226-8750

**Heritage at Milford**

500 S. DuPont Boulevard  
Milford, DE 19963  
(302) 422-8700

**Methodist Manor House**

1001 Middleford Rd.  
Seaford, DE 19973  
(302) 629-4593

**Seaford Center**

1100 Norman Eskridge  
Highway  
Seaford, DE 19973  
(302) 629-3575

**The Village at  
Green Valley**

231 South Washington St.  
Millsboro, DE 19966  
(302) 934-7300

# **ASSISTIVE TECHNOLOGY DEALERS**

## **Steve Wehrle**

P.O. Box 184

Plymouth, WI 53073

(800) 261-1212

(920) 528-7101

Email: [swehrle@excel.net](mailto:swehrle@excel.net)

## **Access Low Vision**

539 N 59th Street

Wauwatosa, WI 53213

(877) 357-9305

(414) 476-0057

## **Adaptive**

### **Information Systems**

1611 Clover Lane

Janesville, WI 53545

(800) 792-4768

(608) 758-0933

[www.adaptiveinformation.org](http://www.adaptiveinformation.org)

## **Adaptive**

### **Technology Resources**

N 54 W6135 Mill Street

P. O. Box 857

Cedarburg, WI 53012

(800) 770-8474

## **Computers to Help People**

825 E. Johnson Street

Madison, WI 53703-1506

(608) 257-5917

Email: [chpi@execpc.com](mailto:chpi@execpc.com)

## **Duxbury Systems**

270 Littleton Rd. Unit 6

Westford, MA 01886-3523

(800) 347-9594

[www.duxburysystems.com](http://www.duxburysystems.com)

**Noble Enterprises**

N2674 Arrow Road

Warrens, WI 54666

(888) 963-9633

(608) 378-4932

**Sighted Electronics**

464 Tappan Road

Northvale, NJ 07647

(800) 666-4883

(201) 666-2221

[www.sighted.com](http://www.sighted.com)

Email: [sighted@idt.net](mailto:sighted@idt.net)

## **DIRECTORY ASSISTANCE**

Calls to directory assistance are exempted from charge for customers who are certified by their physicians or by a certifying agency to be physically or visually handicapped and unable to use the telephone directory. Contact your local telephone company for further information.

**Verizon Easyvoice**

(800) 974-6006

Assists individuals in calling any person or place by saying a name rather than dialing a number. Takes two business days to add the service. The first thirty days are free and the monthly charges are \$3.75.

# **DRIVER SERVICES – DIVISION OF MOTOR VEHICLES**

The Delaware Division of Motor Vehicles issues an identification card to adults who do not have a driver's license.

A person with a visual impairment may also qualify for a special license plate for a person with disabilities and/or a special disabled parking ID placard. A physician must verify the application. All disabilities must be permanent, with no prognosis for improvement.

Offices and stations for vehicle inspection, registrations, titles and driver licenses:

## **Greater Wilmington**

2230 Hessler Boulevard  
New Castle, DE 19720  
(302) 434-3200

## **New Castle**

Airport Road and  
Churchman's Road  
New Castle, DE 19720  
(302) 326-5000

## **Dover**

Route 113-303  
Transportation Circle

P. O. Box 698  
Dover, DE 19903  
(302) 744-2500

## **Georgetown**

Route 113 and S. Bedford  
St., Ext.  
P. O. Box 389  
Georgetown, DE 19947  
(302) 853-1000

Office Hours: Monday, Tuesday,  
Thursday and Friday, 8:00 a.m. to  
4:30 p.m.; Wednesday, 12 noon  
to 8:00 p.m.



# **EDUCATIONAL SERVICES**

## **Hadley School for the Blind**

700 Elm Street

P.O. Box #299

Winnetka, IL 60093-0299

(800) 323-4238

(847) 446-8111

[www.hadley-school.org](http://www.hadley-school.org)

Vocational training, preparation for high school equivalency exams, technical computer subjects, and self-improvement through Braille or audiocassette correspondence courses. Courses for sighted parents of blind infants and children and professional workers for the blind.

## **Accessible Book Collection, VA**

(703) 631-1585

[www.accessiblebookcollection.org](http://www.accessiblebookcollection.org)

Email: [customerservice@accessiblebookcollection.org](mailto:customerservice@accessiblebookcollection.org)

Provides digital text to persons with disabilities, subscription.

## **American Federation for the Blind Bookstore, NY**

(800) 232-5463

[www.afb.org](http://www.afb.org)

Email: [afbinfo@afb.net](mailto:afbinfo@afb.net)

Bookstore

## **American Printing House for the Blind, KY**

(800) 223-1839

[www.afb.org](http://www.afb.org)

Email: [info@aph.org](mailto:info@aph.org)

Tutorial software, talking calculator, note taking device, book store, book reading device.

## **Birth to 3 Program**

Child Development Watch

(302) 995-8617 New Castle County

(302) 424-7300 Kent and Sussex Counties

(800) 752-0393

[www.dhss.delaware.gov/dhss/dms/epge/birth3/directory.html](http://www.dhss.delaware.gov/dhss/dms/epge/birth3/directory.html)

Birth to Three is a statewide, comprehensive, coordinated, multidisciplinary, interagency system that provides early intervention services and supports for infants and toddlers with disabilities and developmental delay and their

families. Delaware Health and Social Services' Division of Management Services provides overall management.

### **AbleQddcom**

(801) 367-2559

Consultant helps fit client needs for miniature laptop computers.

Voiceover and Apple Resources

[www.home.adelphia.net](http://www.home.adelphia.net)

Email: [contact@ableqddcom](mailto:contact@ableqddcom)

### **BookCraft Publishing Suite**

(888) 647-3404

[www.colligo.us](http://www.colligo.us)

Provides software to convert printed books to digital books.

### **Christian Record Services, Inc., NE**

(402) 488-0981

[www.christianrecord.org](http://www.christianrecord.org)

Lending library of Braille books, large print materials, cassette tapes.

### **Huge Print Press**

(866) 484-3774

[www.hugeprint.com](http://www.hugeprint.com)

Converts any book to large-print.

## **Jewish Braille Institute of America, NY**

(800) 433-1531

[www.jewishBraille.org](http://www.jewishBraille.org)

Provides talking books, Braille and large print books.

## **Jewish Guild for the Blind, NY**

(800) 284-4422

[www.jgb.org](http://www.jgb.org)

Audio library.

## **Library Reproduction Service**

14214 S. Figueroa St.

Los Angeles, CA 90061

(800) 255-5002

[www.lrs-largeprint.com](http://www.lrs-largeprint.com)

Provides custom-made, enhanced large print copies of educational materials in easy-to-handle formats.

## **New York Times/Large Type Weekly, NY**

(212) 556-1234

[www.nytimes.com/nystore/publications/index.html](http://www.nytimes.com/nystore/publications/index.html)

Subscriptions to NY Times in 16 point font.

## **Reader's Digest Large Type Publications, IL**

(800) 431-1246

Subscriptions to Reader's Digest in large type.

## **Recordings for the Blind and Dyslexic, NJ**

(866) 732-3585

(800) 221-2792

[www.rfbd.org](http://www.rfbd.org)

Email: [custserv@rfbd.org](mailto:custserv@rfbd.org)

Educational library for those with print disabilities.

## **Star Continuous Cards**

(800) 458-1413

[www.braillepaper.com](http://www.braillepaper.com)

Offers Braille paper in variety of sizes and colors.

## **Talking Tapes for the Blind, MO**

(877) 926-0500

[www.talkingtapes.org](http://www.talkingtapes.org)

Textbooks on audio cassette.

**Touch Graphics, Inc.**

(212) 375-6341

Email: [info@touchgraphics.com](mailto:info@touchgraphics.com)

Offers the National Geographic Talking Tactile Atlas of the World.

**ELECTRONIC BOOKS:**

**Baen Free Library, NY (Contact by Internet only)**

[www.baen.com](http://www.baen.com)

Email: [librarian@baen.com](mailto:librarian@baen.com)

**Benetch Initiative (Bookshare), CA  
(Contact by Internet only)**

[www.bookshare.org](http://www.bookshare.org)

Email: [info@bookshare.org](mailto:info@bookshare.org)

**International Braille Research Center, MD**

(410) 659-9314 x 367

[www.braille.org](http://www.braille.org)

## **Web-Braille, DC**

National Library for the Blind and Physically Handicapped.

(888) 657-7323

[www.loc.gov/nls/catalog](http://www.loc.gov/nls/catalog)

[www.choicemagazinelistening.org](http://www.choicemagazinelistening.org)

Email: [nls@loc.gov](mailto:nls@loc.gov)

Free library program of Braille and audio materials.

Offers select articles from popular print magazines on 4 track audio cassettes, available through the Library of Congress.

## **Project Gutenberg**

[www.gutenberg.org](http://www.gutenberg.org)

Email: [help@pglaf.org](mailto:help@pglaf.org)

Project Gutenberg is the oldest producer of free electronic books on the Internet.

# **EMERGENCY ASSISTANCE/ CRISIS INTERVENTION/HOTLINES**

**Delaware Statewide Ambulance, Fire, Police,  
Emergency - Dial 911**

## **Contact 24-Hour Helpline**

New Castle County

(302) 761-9100

TDD (302) 761-9700

Kent/Sussex County

(800) 262-9800

## **Crisis Intervention Service**

(800) 652-2929

(302) 577-2484

## **AIDS Hotline**

(800) 422-0429

## **Suicide Prevention, Mental Health**

(800) 652-2929

(302) 577-2484



## **Delaware Coalition Against Domestic Violence**

(800) 701-0456

## **Family Violence Hotline 24-Hour**

(302) 762-6110

(302) 422-8058

## **Telephone Reassurance Program**

Modern Maturity Center

Kent County

(302) 734-1200, ext. 129

## **Generations Home Care**

(302) 658-6731 (New Castle County)

(302) 734-7005 (Kent County)

(302) 856-7774 (Sussex County)

Supportive telephone calls are made to those 60 and over who are homebound or live alone.

## **Roll Call – County Police**

Community Services Group Office

New Castle County only

(302) 239-5151

Supportive telephone calls to senior citizens who register for the service. Calls are made 6 a.m.-11 a.m. If individual does not answer within three calls, relatives are contacted.

# **EMERGENCY RESPONSE SYSTEMS (ERS)**

An emergency response system is a device worn on your wrist or around your neck that can signal your need for immediate emergency help and/or assistance from previously identified family members, neighbors, or your local 911 response team. The following companies offer installation and monitoring of ERS systems in your home or apartment. There is a one-time cost for installation and monthly costs to maintain the system. Call these companies for more specific information, including costs.

## **LifeAssure**

(800) 685-5252

## **LifeLine**

(800) 543-3546

## **Link to Life**

(800) 892-4901

## **Medic Alert**

(800) 432-5378

# **FINANCIAL INFORMATION AND ASSISTANCE**

## **DEBT AND BUDGET COUNSELING**

The following are resources for debt counseling. The counseling is free and there are no income guidelines (except for Neighborhood House, Inc.). Persons must call for an appointment. Home visits can be arranged and some offices will negotiate with creditors. For more information, call:

### **CCCS**

Consumer Credit Counseling Services of  
Maryland & Delaware, Inc.

757 Frederick Road  
Baltimore, MD 21228  
(800) 642-CCCS

### **Catholic Charities**

2601 West 4th Street  
P.O. Box 2610  
Wilmington, DE 19805  
(302) 655-9624

**Cooperative Extension Services**

69 Transportation Circle

Dover, DE 19901

(302) 730-4000

**First State Community Action Agency, Inc.**

P.O. Box 877

308 N. Railroad Ave.

Georgetown, DE 19947

(302) 856-7761,

**Lutheran Community Services**

1304 North Rodney Street

Wilmington, DE 19806

(302) 654-8886

**Neighborhood House, Inc.**

1218 B Street

Wilmington, DE 19801

(302) 652-3928

Housing Counselor

(302) 652-3978

## **Adopt-a-family**

(302) 792-9520 (New Castle County)

(302) 424-7230 (Kent and Sussex Counties)

Individuals who find themselves suddenly raising a grandchild and are in need of household goods such as a crib, car seat, bed, etc., should contact their closest State Service Center. Ask for an appointment with a State Services Center social worker. For household goods such as those listed above, you will need a referral from the worker. To locate the State Service Center closest to you, call the Delaware Helpline at (800) 464-4357.

## **Delaware CarePlan, Inc.**

If you have a family member with special needs and are concerned about who will care for these needs when you are no longer able, Delaware CarePlan, a non-profit, non-governmental organization established in 1998, can provide lifetime assistance and planning for individuals with disabilities and their families. Family members meet with CarePlan professionals to design the care plan and designate the monies to be deposited in a pooled trust investment for your family member's use.

## **Delaware CarePlan, Inc.**

1016 Centre Road, Wilmington, DE 19805

(302) 633-4000

## **Delaware Money Management Program**

The Delaware Money Management Program is co-sponsored by the Division of Services for Aging and Adults with Physical Disabilities and AARP. This program offers money management services to help low-income seniors and adults with physical disabilities who have difficulty budgeting, paying routine bills and keeping track of financial matters. The program's goal is to promote and prolong independent living for individuals who are at risk of losing their independence due to inability to manage their financial affairs. The program uses volunteers to assist individuals who do not have friends or relatives able or willing to help.

(800) 223-9074

(302) 255-9380

## **Tax Information**

Federal:

### **Internal Revenue Service**

Federal Building

9th and King Streets

Wilmington, DE 19801

(800) 829-1040

Forms: (800) 829-FORM

Braille materials for the visually impaired are available at any of the 142 regional libraries in conjunction with the national

library service for the blind and physically handicapped. For the location of your nearest library, see the Libraries section of this publication. Internal Revenue Service materials are limited to Publication 17, Your Federal Income Tax, Publication 334, Tax Guide for Small Business, and Form 1040 (PDF), Forms 1040A and 1040EZ (materials include instructions and tax tables).

For additional information on these subjects and other areas that may affect persons with disabilities, refer to IRS Publication 907, Tax Highlights for Persons with Disabilities.

State:

**Delaware State Division of Revenue**

Hours: 8:00 am to 4:30 pm

**Wilmington**

Carvel State Office Bldg.

9th & French Streets

Wilmington, DE 19801

(800) 292-7826 (in DE only)

(302) 577-8200 (Public Service Rep.)

**Dover**

Thomas Collins Building

Route 13, Dover, DE 19901

(302) 744-1085

**Georgetown:**

418 N. DuPont Highway

Georgetown, DE 19947

(302) 856-5358

**New Castle County:**

**New Castle County Assessment Division**

Government Center

87 Reads Way

New Castle, DE 19720

(302) 395-5522

**Kent County:**

**Kent County Board of Assessment**

Robert W. O'Brien Building

414 Federal Street

Dover, DE 19901

(302) 736-2141

**Sussex County:**

**Sussex County Treasury Division**

County Court House

Georgetown, DE 19947

(302) 855-7720



## **Local Municipalities:**

Check with your local city/town offices for information.

## **Unemployment Compensation**

Visual loss does not mean an individual is unable to work. Check your local unemployment office for information and any questions about your claim.

## **Employee Group Insurance**

Most employers have group insurance. Check for a disability clause and 30-day conversion privileges.

## **Private Insurance**

For unresolved insurance problems, contact the Delaware Insurance Department, 841 Silver Lake Blvd., Dover, DE 19901.

(302) 739-4251

## **Union Benefits**

Check with your local union office for the advantages of maintaining your union affiliation and possible benefits.

## **Veterans Administration**

Check with your local Veterans Benefits Information office for service and non-service benefits for veterans as well as wives, widows, and children of veterans.

(302) 992-0539

## **Worker's Compensation**

Both rehabilitative and financial services are available to an individual injured on the job. Check with the Delaware Department of Labor.

(302) 761-8200 (Wilmington)

(302) 422-1392 (Milford)

# FOOD PROGRAMS

## Congregate Nutrition Program

DHSS' Division of Services for Aging and Adults with Physical Disabilities congregate nutrition program serves thousands of Delawareans over the age of 60, their spouses, and disabled persons who meet eligibility criteria. The program provides a daily, nutritionally-sound and satisfying meal in a group setting or in the home when necessary. Nutrition counseling and nutrition education are also components of the program. Nutritional supplements are also available based on health needs.

The State of Delaware has four major nutrition projects (noted with an \*) serving meals in a group setting. Within each project, there are multiple sites where the meals are served.

### WILMINGTON

#### **\*City Fare**

1703 W. 10th St.

Wilmington, DE 19805

(302) 421-3734

#### **Claymore Senior Center**

504 S. Clayton St.

Wilmington, DE 19805

(302) 428-3170

#### **Francis X. Norton Center**

917 Madison St.

Wilmington, DE 19801

(302) 594-9455

**Graham Senior Center**

1709 Gilpin Avenue  
Wilmington, DE 19806  
(302) 655-0266

**Jimmy Jenkins****Senior Center**

2300 Bowers St.  
Wilmington, DE 19802  
(302) 764-9022

**Latin American****Community Center**

403 N. Van Buren St.  
Wilmington, DE 19805  
(302) 655-7338

**People's Settlement****Association Senior Center**

408 E. 8th St.  
Wilmington, DE 19801  
(302) 658-4133

**Salvation Army****Senior Center**

102 W. 5th St.  
Wilmington, DE 19801  
(302) 658-6827

**St. Anthony's****Senior Center**

1703 W. 10th St. (1st Floor)  
Wilmington, DE 19805  
(302) 421-3735

**St. Patrick's Center**

107 E. 14th St.  
Wilmington, DE 19801  
(302) 652-6219

**St. Peter's Adult Center**

6th & Tatnall St.  
Wilmington, DE 19801  
(302) 571-8394

**South Wilmington Senior  
Adult Program**

Mt. Joy United Methodist  
Church  
451 Townsend St.  
Wilmington, DE 19801  
(302) 655-7751

## **West Center City**

### **Adult Center**

501 N. Madison St.

Wilmington, DE 19801

(302) 658-5332

### **Wilmington Senior Center**

1901 N. Market St.

Wilmington, DE 19802

(302) 651-3400

### **Wilmington Housing Authority (WHA) Facilities:**

(The following locations are  
available to WHA residents  
only)

#### **Compton Towers**

325 E. 5th Street

Wilmington, DE 19801

(302) 429-6774

#### **Parkview Apartments**

1800 N. Broom Street

Wilmington, DE 19806

(302) 429-6701

## **NEW CASTLE COUNTY**

### **\*New Castle County Nutrition Program**

#### **New Castle County Senior Services**

87 Reads Way

New Castle, DE 19720

(302) 395-5650

#### **Absalom Jones**

#### **Senior Center**

310 Kiamensi Road

Wilmington, DE 19804

(302) 998-0363

#### **B'nai B'rith House**

8000 Society Drive

Claymont, DE 19703

(302) 798-6846

#### **Brandywine Senior Center**

Claymont Community Center

3301 Green Street

Claymont, DE 19703

(302) 798-5562

**C & D Senior Center**

Liberty Terrace Apts.

Community Room

100 Freedom Road

Newark, DE 19702

(302) 323-2630

**De La Warr Senior Center**

19 Lambson Lane

New Castle, DE 19720

(302) 429-0581

**Jewish Community Center**

101 Garden of Eden Rd.

Wilmington, DE 19803

(302) 478-5660

**Mid-County Senior Center**

First Regiment Road

Sherwood Park II

Wilmington, DE 19808

(302) 995-6555

**M.O.T. Senior Center**

300 South Scott St.

Middletown, DE 19709

(302) 378-4758

**New Castle Senior Center**

400 South Street

New Castle, DE 19720

(302) 326-4209

**Newark Senior Center**

200 White Chapel Dr.

Newark, DE 19713

(302) 737-2336

**Oak Grove Senior Center**

11 Poplar Avenue

Elsmere, DE 19805

(302) 998-3319

**Sellers Senior Center**

500 Duncan Road

Wilmington, DE 19809

(302) 762-2050

**Woodlea Elderly****Apartments**

5500 Fairmont Drive

Wilmington, DE 19808

(302) 737-5616

## **KENT COUNTY**

### **\*MANNA**

#### **Modern Maturity Center**

1121 Forrest Ave.

Dover, DE 19904

(302) 734-1200

#### **Harrington Senior Center**

102 Fleming Street

Harrington, DE 19952

(302) 398-4224

#### **Luther Towers**

430 Kings Highway

Dover, DE 19901

(302) 674-1408

#### **Mamie A. Warren**

#### **Maturity Center**

1775 Wheatleys Pond Road

Smyrna, DE 19977

(302) 653-4078

## **Milford Senior Center**

111 Park Ave.

Milford, DE 19963

(302) 422-3385

#### **Peach Circle**

900 Peach Circle

Smyrna, DE 19977

(302) 653-4591

## **SUSSEX COUNTY**

### **\*CHEER**

#### **Sussex County**

#### **Senior Services**

546 S. Bedford Street

Georgetown, DE 19947

(302) 856-5187

#### **Bridgeville Senior Center**

414 Market Street

Bridgeville, DE 19933

(302) 337-8771

**Casa San Francisco**

127 Broad Street  
Milton, DE 19968  
(302) 684-8694

**Georgetown  
CHEER Center**

546 S. Bedford Street  
Georgetown, DE 19947  
(302) 856-5187

**Georgetown  
CHEER Center**

P.O. Box 341  
Greenwood, DE 19950  
(302) 349-5237

**Harbor Lights  
CHEER Center**

34211 Woods Edge Drive  
Lewes, DE 19958  
(302) 645-9239

**Laurel Senior Center**

P.O. Box 64  
113 N. Central Avenue  
Laurel, DE 19956  
(302) 875-2536

**Nanticoke Indian Elder  
CHEER Center**

RD #4, Box 107A  
Route 24  
Millsboro, DE 19966  
(302) 945-7404

**Oak Orchard  
Pelican Cove  
CHEER Center**

26089 Long Neck Road  
Millsboro, DE 19966  
(302) 945-3551

**Ocean View Leisure and  
Resource Center**

30637 Cedar Neck Rd.  
Ocean View, DE 19970  
(302) 539-2671

**Roxana CHEER Center**

34314 Pyle Center Road  
Frankford, DE 19945  
(302) 732-3662



## **Slaughter Neck**

### **CHEER Center**

22942 Slaughter Neck Road

Lincoln, DE 19960

(302) 684-4819

## **Home-Delivered Meals**

The home-delivered meals program provides nutritious meals to homebound individuals over age 60 and their spouses. Special diets are available from many sites. Contact the project listed for additional information.

## **WILMINGTON/ NEW CASTLE COUNTY**

### **City Fare**

1703 W. 10th Street,  
Wilmington, DE 19805

(302) 421-3734

## **Newark Senior Center**

200 White Chapel Dr.

Newark, DE 19713

(302) 737-2336

## **KENT COUNTY & LOWER NEW CASTLE COUNTY**

### **MANNA**

#### **Modern Maturity Center**

1121 Forrest Ave.

Dover, DE 19904

(302) 734-1200

## **SUSSEX COUNTY**

### **CHEER**

#### **Sussex County Senior Services, Inc.**

546 S. Bedford St.

Georgetown, DE 19947

(302) 856-5187

## **Meals-On-Wheels of Lewes and Rehoboth, Inc.**

32409 Lewes-Georgetown Highway

Lewes, DE 19958

(302) 645-7449

(Call between 8:00 a.m. and 3:00 p.m.)

## **Food Stamp Program**

The Food Stamp Program supplies food for persons meeting certain eligibility requirements. The program is administered by DHSS' Division of Social Services. For information, call: Delaware Helpline, (800) 464-4357.

## **Beacon Mission**

9762 Woodyard Road

Greenwood, DE 19950

(302) 349-4746 (Kent and Sussex County)

## **Brown Bag**

The "Brown Bag Club" of Beacon Mission provides food to anyone that needs help. Call between 10 a.m. and 3:00 p.m. Food is provided for \$14.00 per bag every two weeks.

## **Lincoln Methodist Church**

P. O. Box 85

Lincoln, DE 19960

(302) 422-7269

# **GUIDE DOG SCHOOLS**

## **ARIZONA:**

### **Eye Dog Foundation**

8252 South 15th Avenue

Phoenix, Arizona 85041-7806

(602) 276-0051

Email: [trainingdept@eyedogfoundation.org](mailto:trainingdept@eyedogfoundation.org)

## **CALIFORNIA:**

### **Eye Dog Foundation for the Blind**

211 South Montclair Street

Bakersfield, California 93309-3165

(805) 831-1333

(800) 393-3641

Email: [eyedog@lightspeed.net](mailto:eyedog@lightspeed.net)

### **Guide Dogs for the Blind, Incorporated**

P.O. Box 151200

San Rafael, California 94915-1200

(800) 295-4050

[www.guidedogs.com](http://www.guidedogs.com)

Email: [information@guidedogs.com](mailto:information@guidedogs.com)

## **Guide Dogs of the Desert International**

P.O. Box 1692

Palm Springs, California 92263-1692

(760) 329-6257

[www.guidedogsofthedesert.org](http://www.guidedogsofthedesert.org)

Email: [info@guidedogsofthedesert.org](mailto:info@guidedogsofthedesert.org)

## **CONNECTICUT:**

### **FIDELCO Guide Dog Foundation**

103 Old Iron Ore Road

Bloomfield, Connecticut 06002-0142

(860) 243-5200

[www.fidelco.org](http://www.fidelco.org)

## **FLORIDA:**

### **Southeastern Guide Dogs, Incorporated**

4210 77th Street East

Palmetto, Florida 34221-9270

(941) 729-5665

[www.guidedogs.org](http://www.guidedogs.org)

Email: [segd@bhit.infi.net](mailto:segd@bhit.infi.net)

## **HAWAII:**

### **Eye of the Pacific Guide Dogs & Mobility Services, Inc.**

747 Amana Street #407

Honolulu, Hawaii 96814

(808) 941-1088

[www.eyeofthepacific.org](http://www.eyeofthepacific.org)

Email: [info@eyeofthepacific.org](mailto:info@eyeofthepacific.org)

## **KANSAS:**

### **Kansas Specialty Dog Service, Incorporated**

124 West 7th Street

Washington, Kansas 66968-2222

(785) 325-2256

## **MICHIGAN:**

### **Leader Dogs for the Blind**

1039 Rochester Road

Rochester, Michigan 48307-3115

(888) 777-5332

[www.leaderdog.com](http://www.leaderdog.com)

Email: [info@leaderdog.org](mailto:info@leaderdog.org)

## **NEW JERSEY:**

### **Seeing Eye, Incorporated**

P.O. Box 375, Morristown, New Jersey 07963-0375

(973) 539-4425

[www.seeingeye.org](http://www.seeingeye.org)

Email: [semaster@seeingeye.org](mailto:semaster@seeingeye.org)

## **NEW YORK:**

### **Freedom Guide Dogs for the Blind**

1210 Hardscrabble Road

Cassville, New York 13318-1304

(315) 822-5132

Email: [freedomdog@juno.com](mailto:freedomdog@juno.com)

### **Guide Dog Foundation for the Blind, Incorporated**

371 East Jericho Turnpike

Smithtown, New York 11787-2906

(631) 930-9000

(800) 548-4337

[www.guidedog.org](http://www.guidedog.org)

### **Guiding Eyes for the Blind, Incorporated**

611 Granite Springs Road

Yorktown Heights, New York 10598-3411

(800) 942-0149

[www.guiding-eyes.org](http://www.guiding-eyes.org)

Email: [semaster@seeingeye.org](mailto:semaster@seeingeye.org)

## **OHIO:**

### **Pilot Dogs, Incorporated**

625 West Town Street  
Columbus, Ohio 43215-4444  
(614) 221-6367

## **OREGON:**

### **Guide Dogs for the Blind, Incorporated**

32901 Southeast Kelso Road  
Boring, Oregon 97009-9058  
(503) 668-2100  
[www.guidedogs.com](http://www.guidedogs.com)  
Email: [information@guidedogs.com](mailto:information@guidedogs.com)

## **TEXAS:**

### **Guide Dogs of Texas**

11825 West Avenue, Suite 104  
San Antonio Texas 78216-2557  
(210) 366-4081  
(800) 831-9231  
[www.guidedogsoftexas.org](http://www.guidedogsoftexas.org)

# HOUSING

Housing plays a major role in the life satisfaction of visually impaired persons. Housing options range from independent living to more cooperative arrangements to skilled care supervision.

## **Housing Discrimination**

If you believe you have been denied housing because of your race, religion, a disability, or other factors, you may file a complaint with HUD (the federal Department of Housing and Urban Development) under the Fair Housing Act by calling the Delaware State Human Relations Commission or by calling HUD directly.

## **State Human Relations Commission:**

New Castle County

(302) 577-5050

Kent County

(302) 739-4567

Sussex County

(302) 856-5331



## **HUD Fair Housing Distribution Center**

(800) 669-9777

## **OTHER HOUSING AGENCIES OF INTEREST:**

### **Delaware Housing Coalition**

P.O. Box 1633

Dover, DE 19903

(302) 678-2286

(888) 335-7928

### **Housing Opportunities of Northern Delaware (HOND)**

100 W. 10th Street

Wilmington, DE 19801

(302) 429-0794

### **HUD Veterans Resource Center**

Community Connections

(800) 998-9999

### **Statewide Association of Tenants**

P.O. Box 397

Dover, DE 19903

(302) 678-2286

(888)335-7928

## **Home Repair**

Various programs throughout the state assist Delawareans with home repair. The programs vary according to client eligibility and/or the type of repair required. For further information, contact the individual organizations and programs listed below.

### **Community Development Block Grant Program**

The Community Development Block Grant Program (CDBG) provides low-cost loans for repairs and renovations that will bring a home up to housing code standards. Examples include: plumbing, electrical, and structural renovations. For more information on CDBG monies for home repair, contact the appropriate office listed below:

## **WILMINGTON**

### **Real Estate & Housing Department**

800 N. French Street

Wilmington, DE 19801

(302) 576-3000

## **NEW CASTLE COUNTY**

### **Department of Community Services**

87 Reads Way

New Castle, DE 19720

(302) 395-5600

### **City of Newark Planning Department**

Municipal Building

220 Elkton Road

Newark, DE 19711

(302) 366-7030

### **Newark Senior Center**

Senior Home Repair Program

200 White Chapel Dr.

Newark, DE 19713

(302) 737-2336

For home owners age 60+ with Newark postal addresses.

## **KENT COUNTY**

### **Kent County Department of Planning/ Community Development**

Kent County Administration Complex

555 Bay Road

Dover, DE 19901

(302) 744-2480

### **City of Dover Department of Community Development**

15 E. Loockerman St.

Dover, DE 19901

(302) 736-7175

### **U.S.D.A. Rural Development**

FMHA loan and grant programs are available to homeowners in rural areas for health and safety-related repairs. Grants are available to persons 62 and older depending on funding. Loans have 1% interest.

Applicants must own and occupy dwelling. Loans also are made to very low income families regardless of age.

### **U.S.D.A. Rural Development**

3500 S. DuPont Highway

Dover, DE 19901

(302) 697-2600

**City of Milford**

201 S. Walnut Street

Milford, DE 19963

(302) 422-6616

**SUSSEX COUNTY****Sussex County Community  
Development and Housing**

#2 The Circle

P. O. Box 589

Georgetown, DE 19947

(302) 855-7777

**U.S.D.A. Rural Development**

408A N. DuPont Highway

Georgetown, DE 19947

(302) 856-3990

## **Housing Rehabilitation Programs**

### **The Housing Rehabilitation Loan Program (HRLP) and the Community**

Development Block Grant Program (CDBG) provide financial assistance to qualified owner-occupants and to landlords who rent to low-income persons. Assistance applies to heating, electrical, plumbing, roofing and structural problems in addition to other safety and health hazards necessary to bring a property up to the standards of State and local housing codes. The money may also be used to finance the cost of making a unit handicapped-accessible. For more information, call:

#### **NEW CASTLE COUNTY**

##### **Community Development and Housing Rehabilitation Program**

87 Reads Way

New Castle, DE 19720

(302) 395-5618

#### **KENT COUNTY/DOVER**

##### **Kent County Department of Planning**

Robert O'Brien Building

414 Federal Street

Dover, DE 19901

(302) 744-2480

## **Downtown Milford Revitalization Fund Program**

(302) 422-3344

## **SUSSEX COUNTY**

### **Sussex County Community Development & Housing**

P.O. Box 589

Georgetown, DE 19947

(302) 855-7777

## **STATEWIDE**

### **Delaware State Housing Authority**

Neighborhood Revitalization Fund Program

820 N. French Street

Wilmington, DE 19801

(302) 577-5001

### **Delaware State Housing Authority**

18 The Green

P.O. Box 1401

Dover, DE 19901

(302) 739-4263

## **H.O.M.E. (Home Oriented Maintenance for the Elderly)**

Home Oriented Maintenance for the Elderly (H.O.M.E.)

provides minor repairs and maintenance at reasonable fees for older persons seeking to continue independent living in their own homes. This program is available in the New Castle County area only. For more information, call:

### **Lutheran Community Services**

1304 N. Rodney Street

Wilmington, DE 19806

(302) 654-8886

### **New Castle County Minor Home Repairs Program**

77 Reads Way

New Castle Corporate Commons

New Castle, DE 19720

(302) 395-5618

**For Kent and Sussex County home repairs, contact:**

**R, C and D (Resource Conservation and  
Development Council)**

1203 College Park Rd. Suite 101

Dover, DE 19904

(302) 697-9532

(302) 424-6744



## **Home Weatherization Assistance/ Furnace Retrofit Program**

Administered by the Office of Management and Budget, Division of State Service Centers, Office of Community Services, the Weatherization Program provides a variety of services including: caulking, storm window installation, insulation, etc., and furnace retrofit, involving the installation of a “flame retention burner” for existing oil furnaces. Eligibility for the program is based on the same income eligibility guidelines as the fuel assistance program. For more information, call:

### **NEW CASTLE COUNTY**

#### **Neighborhood House Inc.**

1218 B Street, Wilmington, DE 19801  
(302) 652-3928

### **KENT/SUSSEX COUNTY**

#### **First State Community Action Agency, Inc.**

P.O. Box 877, Georgetown, DE 19947  
(302) 856-7761

907 S. Governor's Avenue  
Dover, DE 19901  
(800) 372-2240  
(302) 674-1355

## **Home Owner Assistance**

The following programs provide seniors with information about saving money on energy assistance, conservation and home owner/renter financial assistance.

### **Delaware Energy Assistance Program (DEAP)**

The Delaware Energy Assistance Program provides assistance for the payment of heating bills for low income households.

#### **NEW CASTLE COUNTY**

##### **Catholic Charities**

2601 West 4th Street  
P. O. Box 2610  
Wilmington, DE 19805  
(302) 655-9624

#### **KENT COUNTY**

##### **Catholic Charities**

1155 West Walker Road  
Dover, DE 19904  
(302) 674-1782

#### **SUSSEX COUNTY**

##### **Catholic Charities**

406 S. Bedford Street, Suite 9  
Georgetown, DE 19947  
(302) 856-6310

## **Good Neighbor Energy Fund**

(800) 375-7117

Delmarva Power has established the Good Neighbor Energy Fund to help pay the electric and natural gas bills of persons who will lose these utilities without such aid. The Salvation Army administers the fund throughout the Delmarva Peninsula and makes all distribution decisions.

### **NEW CASTLE COUNTY**

#### **Salvation Army**

400 N. Orange Street

P.O. Box 308

Wilmington, DE 19899

(302) 656-1696

### **KENT COUNTY**

#### **Salvation Army**

611 Forest Street

P.O. Box 123

Dover, DE 19903

(302) 678-9551

### **SUSSEX COUNTY**

#### **Salvation Army**

601 N. Dual Highway

Seaford, DE 19973

(302) 628-2020

## **Financial Assistance Home Equity Conversion**

Home equity conversion is a financial arrangement in which an elderly person may access the equity in his/her home while continuing to live there. One form of home equity conversion, a reverse mortgage, is available to older persons in Delaware. In a reverse mortgage, the home owner takes out a loan based on the equity in the house, the loan is advanced in increments to the borrower, and repayment is deferred until a future date, at which time the loan becomes due in full. HUD requires that anyone seeking a reverse mortgage must attend a housing counseling session offered by any of the following local agencies:

### **HUD Information Line**

(302) 888-466-3487

### **National Reverse Mortgage Lenders Association**

(866) 264-4466

### **HUD CERTIFIED COUNSELING AGENCIES:**

#### **Community Housing Inc.**

(302) 652-3991

## **Delaware Community Reinvestment Action Council**

(302) 654-5024

## **First State Community Action Agency**

(302) 856-7761

## **Interfaith Housing.**

(302) 995-7408

## **NCALL**

(302) 283-7505

## **Neighborhood House Inc.**

(302) 652-3928

These are several of the companies that offered reverse mortgages at the time of publication:

### **AIG Bank**

(877) 244-1532

### **Academy Mortgage**

(800) 420-5515

### **Financial Freedom Mortgage**

(800)368-3254

(302)984-0988

### **Wells Fargo Mortgage Company**

(888) 217-5700

## **Property Tax Relief**

All three counties and many cities and towns offer some form of property tax relief for low income persons aged 65 and older.

## **Rental Assistance**

### **Section 8 Housing**

Low income families and single persons who are 62 or older or disabled may be eligible for Section 8 - Existing or Voucher assistance. For more information, call:

## **WILMINGTON**

### **Wilmington Housing Authority**

#### **Section 8**

400 Walnut Street

Wilmington, DE 19801

(302) 429-6703

## **NEW CASTLE COUNTY**

#### **Section 8**

87 Reads Way

New Castle, DE 19720

(302) 395-5624

## **Newark Housing Authority**

### **Section 8**

313 East Main Street

Newark, DE 19711

(302) 366-0826

## **KENT/SUSSEX COUNTY**

### **Dover Housing Authority**

#### **Section 8**

76 Stevenson Drive

Dover, DE 19901

(302) 678-1965

### **Delaware State Housing Authority**

#### **Section 8**

1289 Walker Rd.

Dover, DE 19904

(302) 739-7416

(302) 337-0219

## **HOUSING OPTIONS**

### **Adult Family Care Homes/Foster Care**

Private homes in the community, also known as Adult Family Care Homes or Foster Care Homes, provide a family living environment for older persons who need some supervision in their daily activities and can no longer live independently. An applicant must be ambulatory, continent and able to participate in the placement process. They must also be able to administer their own medications.

A special program exists to help pay for the foster care placement for individuals who meet certain medical and financial eligibility requirements.

For more information on foster care placement for persons 18 and over with a disability or over age 60, call:

**DHSS Division of Services for Aging and Adults  
with Physical Disabilities**

#### **NEW CASTLE COUNTY**

(302) 453-3820

#### **KENT/SUSSEX COUNTY**

(302) 424-7310

(800) 223-9074 (Statewide)



## **MANUFACTURED HOUSING (MOBILE HOMES)**

### **Delaware Manufactured Home Owners Association**

4590 Highway One, PMB 112

Rehoboth Beach, DE 19971

(302) 945-2122

Persons considering mobile homes as a retirement housing option may obtain information about types of mobile homes, mobile home parks and the availability of homes. Complaints about existing mobile homes can also be referred to this number.

### **First State Manufactured Housing Association**

P.O. Box 1829

Dover DE 19903

(302) 674-5868

### **Rent-Assisted Housing for Elderly/Disabled**

All of the rental housing units listed below receive some type of federal assistance or support. Federal funding of these units requires that low income senior citizens, age 62 and over, pay no more than 30% of their income on rent (including utilities) in publicly-funded housing.

Each of the housing complexes listed must be contacted individually to determine the rental fee and receive additional information.

## **WILMINGTON**

### **Wilmington Housing Authority**

4th & Walnut Streets

Wilmington, DE 19801

(302) 429-6700

The Wilmington Housing Authority office is the single point of contact for the following facilities:

#### **Baynard Apartments**

309 W. 18th St.

Wilmington, DE 19801

(302) 571-9192

#### **Compton Towers**

325 E. 5th St.

Wilmington, DE 19801

(302) 429-6674

#### **Crestview**

2700 N. Market St.

Wilmington, DE 19802

(302) 762-4545

Contact these complexes directly:

#### **The Antonian**

1701 West 10th Street

Wilmington, DE 19805

(302) 421-3757

#### **Capital Management (WHA)**

320 E. 5th Street

Wilmington, DE 19801

(302) 429-6716

**Herring Manor**

2412 N. Market St.  
Wilmington, DE 19802  
(302) 655-2418

**Ingleside Apartments**

1005 Franklin Street  
Wilmington, DE 19806  
(302) 575-0250

**Latin American  
Community Center  
Development Corp.**

403 N. Van Buren St.  
Wilmington, DE 19805  
(302) 421-5455

**Luther Towers I**

1201 North Harrison St.  
Wilmington, DE 19806  
(302) 652-3737

**Luther Towers II**

1420 N. Franklin Street  
Wilmington, DE 19806  
(302) 654-4490

**Maplewood Housing  
for the Elderly**

501 S. Clayton Street  
Wilmington, DE 19805  
(302) 421-9198

**Park View Apartments**

1800 N. Broom Street  
Wilmington, DE 19802  
(302) 429-7288

**Quaker Hill Place**

200 Washington Street  
Wilmington, DE 19801  
(302) 571-0100

**Rodney Court Apartments**

1100 Pennsylvania Ave.  
Wilmington, DE 19806  
(302) 654-9113

**Sacred Heart Village**

920 N. Monroe Street  
Wilmington, DE 19801  
(302) 654-5407

**Terry Apartments**

2400 North Broom Street  
Wilmington, DE 19802  
(302) 655-6661

**Windsor Apartments**

500 North Walnut Street  
Wilmington, DE 19801  
(302) 656-1354

**NEW CASTLE COUNTY****B'nai B'rith House**

8000 Society Drive  
Claymont, DE 19703  
(302) 798-6846

**Carleton Court**

1900 Southway Drive  
Newark, DE 19713  
(302) 454-1800

**Chelten Apartments**

431 Old Forge Road  
New Castle, DE 19720  
(302) 322-6323

**Holly Square**

400 N. Broad Street  
Middletown, DE 19709  
(302) 378-8926

**Liberty Terrace**

100 Liberty Terrace  
Newark, DE 19702  
(302) 322-8953

**Main Towers**

330 East Main Street  
Newark, DE 19711  
(302) 737-9574

**Manlove Manor**

301-379 Manlove Place  
Wilmington, DE 19804  
(302) 652-3991

**Marrows Court  
Apartments**

100-A Witherspoon Lane  
Newark, DE 19713  
(302) 453-9596

**Marydale  
Retirement Village**

135 Jeandell Drive  
Newark, DE 19713  
(302) 368-2784

**Middletown Trace**

67 New Street  
Middletown, DE 19709  
(302) 378-4611

**Newark Housing Authority**

313 East Main Street  
Newark, DE 19711  
(302) 366-0826

**Spencer Apartments**

37 Fairhaven Court  
New Castle, DE 19720  
(302) 322-2949

**Woodlea Apartments**

5500 Fairmont Drive  
Fairway Falls  
Wilmington, DE 19808  
(302) 737-5616

**KENT COUNTY****Delaware State  
Housing Authority****Delaware State  
Housing Authority**

26 The Green  
Dover, DE 19901  
(302) 739-7416

**Frazer Place I and II**

200 Goldsboro Way  
Smyrna, DE 19977  
(302) 653-1235

**Luther Towers of  
Dover I - IV**

430 Kings Highway  
Dover, DE 19901  
(302) 674-1408

**Dover Housing Authority****Rental Agency for  
Owens Manor and  
Queen Manor Apartments**

76 Davidson Drive  
Dover, DE 19901  
(302) 678-1965

**Peach Circle Apartments**

900 Peach Circle  
Smyrna, DE 19977  
(302) 653-4591

**Silver Lake Estates**

5 Linstone Lane  
Suite 100  
Milford, DE 19963  
(302) 422-0740

### **Villas at Milford Crossing**

806A Moyer East  
Milford, DE 19963  
(302) 422-4633

### **West St. Manor**

700 Mason Ave.  
Harrington, DE 19952  
(302) 398-9043

## **SUSSEX COUNTY**

### **Brandywine Village Apartments**

401 Monroe & Wilson Sts.  
Millsboro, DE 19966  
(302) 934-8289

### **Chandler Heights Apartments**

1 B Chandler Heights  
Seaford, DE 19973  
(302) 629-6522

### **CHEER Apartments**

1121 Clark Drive  
Georgetown, DE 19947  
(302) 856-6676

### **Courts of Greenwood**

101 Courts of Greenwood  
Greenwood, DE 19950  
(302) 349-0150

### **Delmar Crossing Apartments**

600 Magnolia Drive #601  
Delmar, DE 19940  
(302) 846-3343

### **Dunbarton Village Apartments and Oaks IV**

300 Dunbarton Street  
Georgetown, DE 19947  
(302) 856-7719

### **Georgetown Apartments**

200 Ingramtown Road  
Georgetown, DE 19947  
(302) 856-3343

### **Golden Meadows**

40 Golden Lane  
Delmar, DE 19940  
(302) 846-9655

**Greenwood Acres**

Rt. 13,  
Greenwood, DE 19950  
(302) 349-0124

**Heritage Manor**

131 W. Center Street  
Harrington, DE 19952  
(302) 398-8125

**Huling Cove and Annex**

1142-306 Savannah Road  
Lewes, DE 19958  
(302) 645-7630

**Luther Gardens  
and Annex**

1500 Luther Circle  
Milton, DE 19968  
(302) 684-2906

**Luther Towers of Milton**

500 Palmer Street  
Milton, DE 19968  
(302) 684-1668

**Market Street Apartments**

310 Market Street  
Bridgeville, DE 19933  
(302) 337-3144

**Seaford Meadows  
Apartments**

122 Seaford Meadows Dr.,  
Seaford, DE 19973  
(302) 629-6416

**Shadygrove II, III**

Rte. 398  
S. Main Street Extended  
Selbyville, DE 19975  
(302) 436-9939

**Virginia Crest**

101 Independence Dr.  
Seaford, DE 19973  
(302) 628-0212

# **Group Homes**

Group homes provide an opportunity for shared independent living for persons age 60 and over. Generally, the homes feature private bedrooms with community social and dining areas. For more information, call:

## **St. Patrick's House**

115 East 14th St.

Wilmington, DE 19801

(302) 652-0743



# **INDEPENDENT LIVING**

Empowering people with disabilities to fully participate in all aspects of society is the guiding principle of the Centers for Independent Living. These organizations offer services to people with disabilities as well as families of individuals with disabilities, community service providers, government agencies, businesses and the community at large.

## **Freedom Center for Independent Living**

3 East Main St.

Middletown, DE 19709

(302) 376-4399

Toll Free 866-our-rights

TDD (302) 376-4397

Fax (302) 376-4395

Email: [FreedomCIL@yahoo.com](mailto:FreedomCIL@yahoo.com)

## **Independent Resources, Inc.**

2 Fox Point Centre

6 Denny Rd., Suite 101

Wilmington, DE 19809

(302) 765-0191

TDD (302) 765-0194

Fax (302) 765-0195

Email: [1henderson@indepentresources.org](mailto:1henderson@indepentresources.org)

## **Dover**

32 West Lockerman Street

Suite 104

Dover, DE 19904

(302) 735-4599

TDD (302) 735-5629

FAX (302) 735-5623

## **Georgetown**

410 Bedford Street

Suite 37

Georgetown, DE 19947

(302) 854-9330

TDD (302) 854-9340

FAX (302) 854-9408

Email: [pboyd@indepentresorces.org](mailto:pboyd@indepentresorces.org)

# **LEGAL SERVICES**

## **Delaware Volunteer Legal Services, Inc. (DVLS)**

DVLS screens and refers low-income clients with civil cases to volunteer attorneys. Types of cases, depending on attorney availability, include landlord/tenant, wills, family law, foreclosures, consumer, government benefits, and personal injury defense. DVLS cannot accept fee-generating, criminal cases, DUI's, child support or medical or legal malpractice cases. Call for intake between 9 a.m. and 5 p.m. weekdays. Service is free.

## **Delaware Volunteer Legal Services, Inc.**

P.O.Box 7306

Wilmington, DE 19803,

(800) 773-0606

(302) 478-8850

## **Elder Law Program**

The Elder Law Program is operated statewide through the Community Legal Aid Society, Inc. It provides legal services to Delawareans who are 60 years of age and over in non-criminal and non-fee generating cases. Services include legal counseling and representation in appropriate court cases as

well as the drafting of powers of attorney and advance health care directives. Assistance is also provided for consumer problems, problems associated with nursing home or long-term care facilities, and problems related to government benefits such as Social Security and Supplemental Security Income. The Elder Law Program will provide consultation in matters of insurance, or home ownership.

The Elder Law Program also provides a community education service through which presentations are made before groups about Elder Law Program services and the potential legal problems older persons face. For a free copy of the “Legal Handbook for Older Delawareans,” call the Elder Law Program of Community Legal Aid Society, Inc.

## **WILMINGTON/NEW CASTLE COUNTY**

### **Elder Law Program**

Community Legal Aid Society, Inc.

100 W. 10th Street, Suite 801

Wilmington, DE 19801

(302) 575-0666

Provides legal services on a sliding pay scale depending on income.

## **KENT COUNTY**

### **Elder Law Program**

Community Legal Aid Society, Inc.

840 Walker Rd.

Dover, DE 19904

(302) 674-3684

(302) 674-8500

## **SUSSEX COUNTY**

### **Elder Law Program**

Community Legal Aid Society, Inc.

144 E. Market St.

Georgetown, DE 19947

(302) 856-0038

## **Lawyer Referral Service**

A public service administered by the Delaware State Bar Association, the Lawyer Referral Service will locate an attorney who has experience in the area of law for which advice is sought. A fee is charged for the first half-hour of consultation and paid to the attorney. In many cases, the initial consultation solves the problem; however, if further legal service is necessary, an additional fee may be agreed

upon between the attorney and client. For more information, call:

### **Lawyer Referral Service**

Delaware State Bar Association  
301 North Market Street  
Wilmington, DE 19801  
(302) 658-5279

### **Legal Services Corp. of Delaware**

A federally funded program to provide free legal services to low income persons. Types of cases include consumer law, bankruptcy, landlord-tenant concerns, unemployment compensation.

New Castle County  
100 W. 10th St.  
Wilmington, DE 19801  
(302) 575-0408

Kent County  
2085 Governor's Ave.  
Dover, DE 19903  
(302) 734-8820

## **Advance Health Care Directive**

The Health Care Decisions Act allows adults “who are competent and of sound mind” to make a written declaration regarding health care they do or do not want; to direct the provision, withholding or withdrawal of life-sustaining procedures; or to name an agent who will make health care decisions for them when they are not able. For more information, call:

### **Division of Services for Aging and Adults with Physical Disabilities:**

New Castle County  
(302) 255-9390

Kent/Sussex County  
(302) 424-7310

Statewide Toll Free  
(800) 223-9074

## **Office of the Public Guardian**

In cases where persons appear incapable of managing themselves or their property, this office can provide a legal guardian to assume that responsibility. This would

normally occur when an individual is without friends or family, or whose friends or family are not willing to assume guardianship. A court hearing must occur in order to determine the individual's incapacity, and to establish the absence of willing private guardians. Once appointed, the guardian, under the direction of the Court, takes full responsibility for the management of the person, his/her property, or both . For more information, call:

**Wilmington/New Castle County  
Office of the Public Guardian**

900 King Street

Wilmington, DE 19801

(302) 255-1900

(302) 659-6880

**Disabilities Law Program, New Castle County  
Community Legal Aid Society, Inc.**

Community Service Building, Suite 801

100 W. 10th Street

Wilmington, DE 19801

(302) 575-0660

(800) 292-7980

TDD (302) 575-0696



**Disabilities Law Program, Kent County  
Community Legal Aid Society, Inc.**

840 Walker Road

Dover, DE 19904

(302) 674-8500

(800) 537-8383

TDD (302) 674-8500

**Disabilities Law Program, Sussex County  
Community Legal Aid Society, Inc.**

144 E. Market Street

Georgetown, DE 19947

(302) 856-0038

(800) 462-7070

TDD (302) 856-0038

The Disabilities Law Program protects the rights of people with significant mental or physical disabilities through both individual and systems advocacy. Advocacy for children includes assistance with SSI, Medicaid, and special education. Also provides information, referral and training workshops. Eligibility: people with disabilities, any age.

# **LIBRARIES - DELAWARE**

## **Library for the Blind/Physically Handicapped**

### **Delaware Division of Libraries**

43 South DuPont Highway

Dover, DE 19901

(800) 282-8676

Provides audio books on cassette tapes and playback equipment. Items mailed postage free to patrons' homes.

## **DELAWARE: The Digital Library of the First State**

[www.lib.de.us](http://www.lib.de.us)

DeLAWARE provides access to a variety of databases containing magazines, newspapers, encyclopedias, atlases, directories, poetry, short stories, essays, images, pamphlets, books and government documents. It supplies health, business, homework help and general reference information. Delawareans need a public library card barcode number and PIN to access the data bases.

**Appoquinimink  
Community Library**

118 Silver Lake Road  
Middletown, DE 19709  
(302) 376-4190

**Bear Library**

101 Governor's Place  
Bear, DE 19701  
(302) 838-3300

**Brandywine Hundred  
Library**

1300 Foulk Road  
Wilmington, DE 19803  
(302) 477-3150

**Bridgeville Public Library**

210 Market Street  
Bridgeville, DE 19933  
(302) 337-7401

**Claymont Public Library**

3303 Green Street  
Claymont, DE 19703  
(302) 798-4164

**Corbit-Calloway  
Memorial Library**

2nd & High Street  
Odessa, DE 19730  
(302) 378-8838

**Delaware City Library**

5th and Bayard Streets  
Delaware City, DE 19706  
(302) 834-4148

**Delmar Public Library**

101 North Bi-State Boulevard  
Delmar, DE 19940  
(302) 846-9894

**Dover Public Library**

45 South State Street  
Dover, DE 19901  
(302) 736-7030

**Elsmere Public Library**

30 Spruce Avenue  
Wilmington, DE 19805  
(302) 892-9814

**Frankford Public Library**

8 Main Street  
Frankford, DE 19945  
(302) 732-9351

**Georgetown  
Public Library**

10 West Pine Street  
Georgetown, DE 19947  
(302) 856-7958

**Greenwood Public Library**

P. O. Box 839, Mill Street  
Greenwood, DE 19950  
(302) 349-5309

**Harrington Public Library**

110 Center Street  
Harrington, DE 19952  
(302) 398-4647

**Hockessin Public Library**

1023 Valley Rd.  
Hockessin, DE 19707  
(302) 239-5160

**Kent County Library**

Robert O'Brien Annex  
2319 South DuPont Highway  
Dover, DE 19901  
(302) 698-6440

**Kirkwood Highway Library**

6000 Kirkwood Hwy.  
Wilmington, DE 19808  
(302) 995-7663

**La Biblioteca Del Pueblo**

402 North Van Buren Street  
Wilmington, DE 19805  
(302) 571-7422

**Laurel Public Library**

6 East 4th Street  
Laurel, DE 19956  
(302) 875-3184

**Lewes Public Library**

111 Adams Street  
Lewes, DE 19958  
(302) 645-2733

**Milford Public Library**

11 SE Front Street  
Milford, DE 19963  
(302) 422-8996

**Millsboro Public Library**

217 West State Street  
Millsboro, DE 19966  
(302) 934-8743

**Milton Public Library**

121 Union Street  
Milton, DE 19968  
(302) 684-8856

**New Castle Public Library**

424 Delaware Street  
New Castle, DE 19720  
(302) 328-1995

**Newark Library**

750 Library Avenue  
Newark, DE 19711  
(302) 731-7550

**Rehoboth Beach  
Public Library**

226 Rehoboth Ave.  
Rehoboth Beach, DE 19971  
(302) 227-8044

**Seaford District Library**

402 N. Porter Street  
Seaford, DE 19973  
(302) 629-2524

**Selbyville Public Library**

11 Main and McCabe Streets  
Selbyville, DE 19975  
(302) 436-8195

**Smyrna Public Library**

107 South Main Street  
Smyrna, DE 19977  
(302) 653-4579

**South Coastal Library**

43 Kent Ave.  
Bethany Beach, DE 19930  
(302) 539-5231

**Wilmington Public Library**

10th & Market Streets  
Wilmington, DE 19801  
(302) 571-7400

**North Wilmington  
Public Library**

3400 North Market Street  
Wilmington, DE 19802  
(302) 761-4290

**Woodlawn Library**

601 North Bancroft Parkway  
Wilmington, DE 19805  
(302) 571-7425  
(Library will relocate nearby  
in 2006)

**LIBRARIES –  
OUT OF STATE****American Foundation  
for the Blind**

11 Penn Plaza, Suite #300  
New York, NY 1001  
(800) 232-5463  
(212) 502-8700  
Email: [newyork@afb.net](mailto:newyork@afb.net)

**American Printing House  
for the Blind**

1839 Frankfort Ave.  
Louisville, KY 40206  
(800) 223-1839  
(502) 895-2405  
[www.aph.org](http://www.aph.org)

**National Braille  
Association, Inc.**

3 Townline Circle  
Rochester, NY 14625-2513  
(800) 244-5797  
(716) 427-8260

**Philadelphia Library for  
the Blind and  
Visually Impaired**

919 Walnut St.  
Philadelphia, PA 19107  
(800) 222-1754

**Recordings for the  
Blind and Dyslexic**

20 Roszel Road  
Princeton, NY 08540  
(800) 221-4792  
[www.rfbd.org](http://www.rfbd.org)

# **LOW VISION SERVICES**

## **Division for the Visually Impaired**

Holloway Campus, Biggs Bldg.

1901 North DuPont Highway

New Castle, DE 19720

(302) 255-9800

## **KENT AND SUSSEX COUNTIES**

### **Milford State Service Center Annex**

13 South West Front Street

Milford, DE 19963

(302) 424-7240

Contracted low vision specialists and DVI personnel provide individual consultations to help consumers meet specific goals through a series of education and training sessions. Services include evaluation of remaining vision, determination of most appropriate optical and non-optical aids, and training in the use of low vision aids.

For a list of low vision optometrists in your area contact:

### **Delaware Optometric Association, Inc.**

23094 Atlanta Road

Seaford, DE 19973

(302) 629-6691

Email: sbettsod@yahoo.com

# **MAILING PRIVILEGES**

In compliance with United States Postal Service regulations effective January, 1968, the blind or physically handicapped may send unsealed correspondence recorded on tape, written in Braille, large print, talking books and talking book machines, and devices for the blind free-of-charge, if the mailing container bears the wording, "Free Matter for the Blind."

For more information, contact your local post office for Publication #347, "Mailing Free Matter for the Blind and Visually Handicapped Persons."



# **MEDICAL SERVICES**

## **Nemours Health Clinic**

The Nemours Health Clinic offers dental care, eye care, eyeglasses, and audiology services, including hearing aids, to low income Delaware residents over the age of 65. Dental care, eyeglasses and associated examinations, and audiology services are provided at no out- of-pocket expense. For information concerning services, call Patient Services Department between the hours of 8:00 a.m. and 4:00 p.m., Monday through Friday (except holidays).

## **Nemours Health Clinic**

1801 Rockland Road

Wilmington, DE 19803

(800) 842-1900

(302) 651-4405

## **Prescription Assistance Program**

The State of Delaware offers a prescription assistance program for qualified low-income adults with disabilities and seniors over the age of 65 who do not have prescription drug coverage as part of their health insurance. The plan covers up to \$2500/year and requires a \$5.00 or 25% co-pay based on the drug cost (whichever is higher).

(800) 996-9969

# **Free Prescription Medicine Available to Those Who Qualify**

## **Free Medicine Foundation**

(888) 812-5152

[www.freemedicinefoundation.com](http://www.freemedicinefoundation.com)

## **Other web sites to check:**

[www.benefitscheckup.org](http://www.benefitscheckup.org)

[www.helpingpatients.org](http://www.helpingpatients.org)

[www.needymeds.com](http://www.needymeds.com)

[www.phrma.org](http://www.phrma.org)

[www.rxassist.org](http://www.rxassist.org)

## **Health Screening**

DHSS' Division of Public Health offers health screening services by appointment in clinics located throughout the state to persons age 35 and over. Call the Delaware Helpline at (800) 464-4357 for a list of State Service Centers and the services available.

## **Other Important Numbers:**

### **Call A Nurse (Christiana Care)**

302 -428-4100 or

(888) 428-4100

### **Consumer Health Library of the Delaware Academy of Medicine**

(800) 287-0717 (Kent/Sussex Co.)

(302) 571-1101 (New Castle Co.)

or

### **Poison Control Center**

(800) 772-7112

## **Health Clinics**

### **NEW CASTLE COUNTY**

The following health clinics offer sliding scale fees for persons with minimal or no health insurance:

#### **Center of Hope (St. Claire Medical Outreach)**

(302) 369-9370

#### **Claymont Family Health Services**

(302) 798-9755

or (302) 798-2430

## **Christiana Care Breast Cancer**

Special Needs Fund.

(302) 623-4700

## **Delaware Tech. Dental Clinic**

(302) 571-5364

## **Henrietta Johnson Medical Center**

(302) 655-6190

(302) 761-4610

## **Mammography of Delaware**

(302) 654-0606

Call to schedule an appointment or to check the van schedule.

## **Planned Parenthood**

(302) 731-7801

(302) 655-7293

(302) 798-8000

(302) 678-5200

(302) 645-2737

## **West Side Health Services**

(302) 655-5822

## **Wilmington Hospital Health Dept.**

(302) 428-6436

## **KENT COUNTY**

### **Hope Medical Center**

(302) 735-7551

For uninsured persons aged 18-64.

Call to schedule an appointment.

### **Delaware Mobile Dentistry**

Delaware Mobile Dentistry offers general dental care to residents of nursing homes, retirement communities and rehabilitation facilities in southern Delaware. They are accessible to persons using a wheelchair. If you live near Dover, they may be able to visit your home. Charges are comparable to services in a dentist's private office.

Dr. Terry A. Bryan, D.M.D.

189 South Fairfield Drive

Dover, DE 19901

(302) 698-9901

## **Screening for Life, Delaware Division of Public Health**

Screening for Life offers FREE pap smears, mammograms and colorectal screenings to eligible men and women.

### **Screening for Life**

(800) 464- HELP

(302) 739-4651

## **Assistive Technology**

### **Delaware Assistive Technology Initiative**

The Delaware Assistive Technology Initiative (DATI) focuses on improving public awareness, public access to information, funding for assistive technology devices and services, training and technical assistance, and coordination of statewide activities. The project has established three barrier-free Assistive Technology Resource Centers

(ATRC's) that are open to the public of all ages. They house assistive technology devices and materials that are available for demonstration and short-term loan.

## **NEW CASTLE COUNTY**

### **Easter Seal Society**

61 Corporate Circle  
New Castle, DE 19720

Voice (302) 328-ATRC  
TDD (302) 328-2905

## **KENT COUNTY ATRC**

### **Easter Seal Society of Del-Mar**

Kent County  
Community School  
65 Carver Rd., Dover, DE  
19904-2716

Voice (302) 739-6885  
TDD (302) 739-6886

## **SUSSEX COUNTY**

### **SUSSEX COUNTY ATRC**

### **Easter Seal Society of Del-Mar**

Delaware Technical and  
Community College  
Rt. 18  
P.O. Box 610  
Arts and Science Bldg.,  
Room 320  
Georgetown, DE 19947  
Voice (302) 856-7946  
TDD (302) 856-6714

## **CENTRAL SITE**

Center for Applied Science  
and Engineering  
University of Delaware and  
duPont Hospital for Children  
P.O. Box 269  
Wilmington, DE 19899  
(800 ) 870-DATI  
(302) 651-6790  
TDD (302) 651-6794

# **Rehabilitation**

## **Delaware Curative Physical Therapy and Rehabilitation Centers**

Delaware Curative is a non-profit, private rehabilitation center providing a wide range of services to persons of all ages.

Services include medical consultation; occupational, speech and physical therapy; psychological and social services; rehabilitation nursing; and a vocational evaluation program.

Placement in a program is by physician referral. For more information, call the facility closest to you:

## **Delaware Curative Physical Therapy and Rehabilitation Centers**

1600 Washington St.

Wilmington, DE 19802

(302) 656-2521 (Wilmington)

(302) 529-7750 (North Wilmington)

(302) 738-3110 (Newark)

(302) 836-5670 (Bear)

(302) 376-7670 (Middletown)

(302) 744-9691 (Dover)

Kent/Sussex Counties

(302) 424-7240



## **DHSS' Division of Developmental Disabilities Services**

DHSS' Division of Developmental Disabilities Services helps Delaware citizens with mental retardation realize their developmental potential through specialized services in residential and supportive settings, services to families, consultation, and prevention activities. For more information, call:

New Castle County

(302) 369-2180

Kent County

(302) 739-5524

Sussex County

(302) 934-8031

## **Elder Health Center**

The Health Center provides a variety of health promotion, disease management services by advanced practice nurses, in collaboration with physicians from Westside Health Services and the University of Delaware.

## **The Health Center**

200 White Chapel Drive

Newark, DE 19713

(302) 831-0001

## **Medical Society of Delaware**

The Medical Society of Delaware responds to questions concerning the medical profession and will help individuals in search of a physician by making referrals to private physicians throughout the State. For more information, call:

## **Medical Society of Delaware**

1925 Lovering Avenue  
Wilmington, DE 19806  
(302) 658-7596

## **State Board of Pharmacy**

The State Board of Pharmacy can be of assistance if you believe your prescriptions have been inadvertently switched, the directions on your prescription are incorrect, or the pharmacist has misfiled the record of your prescriptions. The Board also investigates incidents of prescription fraud.

If you believe you have one of the above problems concerning your prescription(s), call:

## **State Board of Pharmacy**

Jesse Cooper Bldg., Room 205  
Federal and Water Streets  
Dover, DE 19901  
(302) 744-4547  
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## **Tel-Med Information**

General information on more than 240 medical, dental and other health-related topics can be obtained by calling TEL-MED. The service, sponsored by the Delaware Academy of Medicine, may be reached by checking the listing of subjects in the Blue Pages of the telephone book. Do not use TEL-MED in an emergency to decide if you have a health problem, or to replace your doctor. For more information, call:

### **TEL-MED**

(800) 794-6565

(302) 571-1010

# **MEDICARE AND MEDICAID/HEALTH INSURANCE COUNSELING**

## **Medicare**

Medicare is a Federal health insurance program for people aged 65 and older, qualified disabled persons, and persons with chronic kidney disease. Local Social Security Administration offices take applications for Medicare and provide information about the program. See the Social Security and Supplemental Security Income section. For more information, call (800) 633-4227 or access [www.medicare.gov](http://www.medicare.gov).

## **DELAWARE CONTACTS:**

### **Part A**

#### **Empire Medicare Services**

(800) 633-4227

Questions about medical coverage for hospital care or skilled nursing facility.

## **PART B**

### **TrailBlazer Health Enterprises, Inc.**

(800) 633-4227

Questions about Medicare coverage for doctor's services, outpatient care or other medical services.

### **CAHABA, BCBS**

(800) 633-4227

Questions about medical coverage for home health care or hospice care.

### **HealthNow N.Y.**

(800) 633-4227

Questions about medical coverage for durable medical equipment (wheelchair, hospital beds, etc.) and to obtain a list of Medicare approved suppliers of durable medical equipment.

# **Medicaid**

DHSS' Division of Medicaid and Medical Assistance administers the Medicaid Program (also known as Medical Assistance or Title XIX of the Social Security Act). This is a Federal/State insurance program which covers specified medical expenses for the low-income aged, blind, and disabled. There are distinct eligibility criteria for participation in the program. For more information, call:

## **New Castle County**

(302) 368-6610

## **Kent/Sussex Counties**

(800) 372-2022

## **Medicaid Waiver for the Elderly and Disabled**

The Medicaid Home and Community-Based Services Waiver Program allows low-income disabled and elderly persons to remain in their own homes rather than going into an institutional setting. A person, who is eligible for this program, can receive all regular Medicaid services and, as needed, case management, homemaker, respite care (both

home and institutional), an emergency response system and day care. For eligibility information, call the Division of Social Services:

New Castle County  
(302) 368-6610

Kent/Sussex Counties  
(302) 424-7172

**For program information, call DHSS Division  
of Services for Aging and Adults with Physical  
Disabilities:**

New Castle County  
(302) 453-3820

Kent/Sussex Counties  
(302) 424-7310

Toll free  
(800) 223-9074

## **Health Insurance Counseling**

ELDERinfo is a program designed to help Medicare beneficiaries in Delaware deal with the complex and often confusing health insurance system. ELDERinfo provides information, counseling, and assistance on matters related to Medicare, Medicaid, Medicare supplement insurance, Medicare+Choice, long term care insurance, and other types of health insurance. ELDERinfo is a public service provided by the Delaware Insurance Department. ELDERinfo services are provided free of charge.

For more information, contact:

### **ELDERinfo**

Delaware Insurance Department  
(800) 336-9500

## **Delaware Medicare Fraud Alert**

Delaware Medicare Fraud Alert is a Federally funded project offered through the Delaware Division of Services for Aging and Adults with Physical Disabilities to teach Medicare beneficiaries to be better health care consumers. Beneficiaries are recruited and trained to lead sessions for other beneficiaries about how to identify and report



possible health care fraud. Call to speak with the project director about volunteering, to request a speaker, a brochure or to discuss health care payment issues.

(800) 223-9074

### **Hispanic Hotline**

(302) 453-3838

### **Christiana Care Rehabilitation Center**

Wilmington Hospital

501 W. 14th Street

Wilmington, DE 19899

(302) 428-2286

Christiana Hospital

4755 Ogletown-Stanton Rd.

Newark, DE 19718

(302) 733-1010

Provides a full range of rehabilitative services for both inpatients and outpatients. Includes physical therapy, occupational therapy and speech/language evaluations and treatment. Also includes audiologic exams, high-risk infant hearing screening, and otologic exams.

## **Visiting Nurse Association Home Medical Equipment**

210 Executive Drive

Newark, DE 19702

(302) 452-2920

A full service durable medical equipment company specializing in respiratory equipment.

## **Visiting Nurse Association**

### **Christiana Care**

New Castle Corporate Commons

1 Reads Way, Suite 100

New Castle, DE 19720

(302) 323-8200

Offers a comprehensive array of home health care services including: skilled nursing; physical, speech and occupational therapy for children and adults; medical social work; and companion care. Services are provided to pregnant women, infants, children, adolescents, adults and elderly. Home care services are provided 24 hours a day, 7 days a week, with a nurse on-call.

**Home Health Care, New Castle County**

New Castle Corporate Commons

1 Read's Way, Suite 100

New Castle, DE 19720

(302) 327-5212

**Home Health Care, Kent County**

2116 S. DuPont Highway, Suite 2

Camden, DE 19934

(302) 698-4300

**Home Health Care, Sussex County**

600 DuPont Highway, Suite 203

Georgetown, DE 19947

(302) 855-9710

**Nurses N'Kids, Inc.**

904 Churchmans Road

New Castle, DE 19720

(302) 323-1436

## **Prescribed Pediatric Extended Care Program of New Castle County**

A comprehensive medical day program designed for the pediatric population birth to 21 years of age. The program provides services for the medically fragile/technology dependent child as outlined by a physician's prescription. The center provides skilled nursing care, occupational, physical and speech therapy. Other specialized services include feeding therapy and nutritional consult/management. Child Life Therapists are on site each day to provide individualized development/educational programming for each child. Specialized transportation services to and from the center are available, if criteria is met.

## **Non-Emergency Transportation of New Castle, Kent and Sussex Counties**

(In coordination with Logisticare)

New Castle County

(302) 323-1118

Kent and Sussex Counties

(302) 424-1770

A non-emergency medical transportation service for children and adults to medical appointments. Appointment must be a covered service under Delaware Medicaid program.

**Nurses N' Kids of Milford, Inc.**

705 North Street  
Milford, DE 19963  
(302) 424-1770

**Nurses N' Kids at Home, Inc.**

506 N. Dupont Highway  
Dover, DE 19901  
(302) 734-8122

Provides comprehensive in-home nursing services including skilled private duty shifts, C.N.A. and skilled nursing visits for children, birth to 21 years of age. Other specialized services are available.

**Interim Health Care**

262 Chapman Road, Suite 100  
Newark, DE 19702  
(302) 283-4350

Home health agency for persons needing home health aides, home nursing, nutrition and physical therapy and homemaker services. Also provides home care for technology or ventilator-dependent children.

## **Home Health Corporation of America**

New Castle County

260 Chapman Road, Suite 200

Commonwealth Building

Newark, DE 19702

(302) 738-9756

Kent County

2145 S. DuPont Highway

Dover, DE 19901

(302) 697-7125

Sussex County

208 N. Bedford Street

Georgetown, DE 19947

(302) 855-1220

Provides health care to homebound patients, skilled nursing care, home health aides, physical, speech and occupational therapy and medical/social services. Other services include infusion nursing, registered dietitian, wound, ostomy continence nursing, and 24-hour on-call availability.

## **Henrietta Johnson Medical Center**

601 New Castle Ave.

Wilmington, DE 19801

(302) 655-6190

A full service family health care facility. In addition to family medicine, services include: prescription service, HIV counseling, education and testing, OB/GYN care, vision screening, hypertension and diabetes screening and podiatry for foot care. Sliding fee scale is available.

### **Preschool Diagnostic & Developmental Nursing**

449 N. DuPont Hwy.

Dover, DE 19901

(302) 739-2787

The Preschool Diagnostic & Developmental Nursery provides early intervention services to children with special needs, age birth to three, and their families. Services are provided in an integrated environment so that interaction with peers is a part of every child's experience. Service delivery reflects a team approach, and includes services such as early intervention special instruction, therapy services, consultation/collaboration services, and family service coordination. An individualized Family Service Plan is jointly developed by each family and the appropriate service delivery personnel.

## **Psychological Services, New Castle County**

Northern Health Services

Division of Public Health

2055 Limestone Road, Suite 300

Wilmington, DE 19808

(302) 995-8653

Provides psychological services, primarily behavioral evaluation and early intervention for young children (birth to 5 years old) and their families.

## **Public Health Clinic**

Claymont Community Center

3301 Green Street

Claymont, DE 19703

(302) 798-2430

Provides a variety of public health services including a child health clinic and pregnancy testing. For WIC program, call 798-2392.

## **Public Health Clinic**

DeLaWarr State Service Center

500 Rogers Rd.

New Castle, DE 19720

(302) 577-2973

Provides a variety of public health services including dental clinic and WIC.



**Public Health Clinic**

Hudson State Service Center

501 Ogletown Road

Newark, DE 19711

(302) 368-6840

Provides a variety of public health services including child health, TBI clinic, pregnancy testing, HIV screening, and WIC.

**Public Health Clinic**

Laurel State Service Center

111 Mechanics Street

Laurel, DE 19933

(302) 856-5223

Immunizations only.

**Public Health Clinic, Middletown**

214 N. Broad Street

Middletown, DE 19709

(302) 378-5200

Provides a variety of public health services including: women's health, pregnancy testing, WIC, immunizations, TB testing, HIV testing, family planning and child health.

### **Public Health Clinic**

Milford State Service Center

11-13 N. Church Ave.

Milford, DE 19963

(302) 422-1327

Provides a variety of public health services including: women's health, child health, WIC, HIV case management, dental clinic, tuberculosis screening, HIV and STD screening and pregnancy testing.

### **Public Health Clinic**

Northeast State Service Center

1624 Jessup Street

Wilmington, DE 19802

(302) 577-3536

Provides a variety of public health services including women's health, family planning and WIC.

### **Public Health Clinic**

Porter State Service Center

511 W. 8th St.

Wilmington, DE 19801

(302) 577-3521

Provides a variety of public health services including child health, STD clinic, HIV testing and treatment, tuberculosis testing and treatment, dental clinic, WIC, and family planning.

### **Public Health Clinic**

Pyle State Service Center

Omar-Roxana Road, County Road 20

Frankford, DE 19945

(302) 732-9512

Provides a variety of public health services, including family planning, child health and WIC.

### **Public Health Clinic**

Shipley State Service Center

350 Virginia Ave.

Seaford, DE 19973

(302) 628-2006

Provides a variety of public health services including child health clinic, dental clinic, family planning, and WIC.

### **Public Health Clinic, Sussex County Health Unit**

Georgetown State Service Center

544 S. Bedford St.

Georgetown, DE 19947

(302) 856-5246

Provides a variety of public health services including women's health, child health, dental clinic, adult health screening, TB testing, HIV wellness and WIC.

## **Public Health Clinic**

Williams State Service Center

805 River Road

Dover, DE 19901

(302) 739-5305

Provides a variety of public health services including women's health, child health, dental clinic, STD testing, WIC, adult health screening services, pregnancy testing, prenatal and family planning. Also, Amish clinic offered twice a month at Hazletville and Dinah's Corner, (302) 739-4726

## **Cardiology**

### **Child Development Watch**

18 N. Walnut Street

Milford, DE 19963

(302) 424-7300

Provides comprehensive cardiac consultations from birth to 21 years of age.

### **Child Development Watch, Kent and Sussex Counties**

18 N. Walnut Street

Milford DE 19963

(302) 424-7300 or in Spanish (302) 424-7300

(800) 752-9393

Child Development Watch is a program for children birth to three years of age with a disability, or concern about a developmental delay. The program offers assessment, service coordination and early intervention to children and their families. The child's primary care physician works with the assessment team and family to determine services that may be needed. Some of the services include family counseling, nursing, and other therapies.

**Child Development Watch, New Castle County**

2055 Limestone Road, Suite 201

Wilmington, DE 19808

(302) 995-8617

**Cleft Palate Clinic**

Alfred I. DuPont Hospital for Children

1600 Rockland Road

Wilmington, DE 19899

Provides multidisciplinary assessment, care management, and treatment/rehabilitation of children birth to 18 years who have congenital cleft palate, cleft lip and palate or other craniofacial anomalies.

## **Immunization Records/Information**

Jessie S. Cooper Building

Federal & Water Street

Dover, DE 19901

(302) 739-4746

(800) 282-8672 (Delaware only)

Maintains vaccination records of children and adults.

Provides information for recommended immunization schedule and international traveler's immunization.

## **Home Visiting Program**

2005 Limestone Road

Wilmington, DE 19808

New Castle County

(302) 995-8617

Kent and Sussex Counties

18 N. Walnut St.

Milford, DE 19963

(302) 424-7300

Provides a continuum of health and parent support services to all interested first-time Delaware parents. A home health nurse visit is provided to first-time parents and their babies after hospital discharge. Visit cost is covered by private

insurance or by program funding for those uninsured or underinsured. Ongoing support services are provided as needed and available from any of the following agencies: Division of Public Health, CHILD Inc., Children and Families First, Parents as Teachers, Perinatal Association, and Delawareans United to Prevent Child Abuse. This joint venture is administered by the Division of Public Health.

## **Neurology**

### **Child Development Watch**

18 N. Walnut St.  
Milford, DE 19963  
(302) 424-7300

Provides neurological evaluations, consultations and follow-up to children, birth to age 21, who are uninsured.

### **Ophthalmology Clinic**

Child Development Watch  
18 N. Walnut St.  
Milford, DE 19963  
(302) 424-7300

Provides pediatric ophthalmology services that include evaluation, diagnostic studies, follow-up treatment and referral services. Clinic held at Williams State Service Center, 805 River Rd., Dover, (302) 739-5305.

# **NURSING HOMES AND RETIREMENT COMMUNITIES**

The term “nursing home” generally refers to a long term care facility, which provides services to clients who are no longer able to live independently in the community. Below is a list of licensed nursing homes in Delaware. See [www.medicare.gov](http://www.medicare.gov) for a list of nursing homes and for inspection survey results.

## **WILMINGTON**

### **Gilpin Hall**

1101 Gilpin Ave.  
Wilmington, DE 19806  
(302) 654-4486

### **Hillside Center**

810 S. Broom Street  
Wilmington, DE 19805  
(302) 652-1181

### **Kentmere Nursing Care Center**

1900 Lovering Avenue  
Wilmington, DE 19806  
(302) 652-3311

### **Parkview Nursing and Rehab Center**

2801 W. 6th Street  
Wilmington, DE 19805  
(302) 655-6135

### **Riverside Long Term and Transitional Care**

700 Lea Blvd.  
Wilmington, DE 19802  
(302) 765-4400

### **Tilton Terrace**

801 N. Broom Street  
Wilmington, DE 19806  
(302) 652-3861



## **NEW CASTLE COUNTY**

### **Accord Health Service at Brandywine**

505 Greenbank Road  
Wilmington, DE 19808  
(302) 998-0101

### **Arbors at New Castle**

32 Buena Vista Drive  
New Castle, DE 19720  
(302) 328-2580

### **Brock's Rest Residential Home**

4150 Millcreek Road  
Hockessin, DE 19707  
(302) 239-3548

### **Churchman Village**

4949 Ogletown-Stanton Rd.  
Newark, DE 19713  
(302) 998-6900

### **Cokesbury Village**

726 Loveville Road  
Hockessin, DE 19707  
(302) 234-4444

### **Delaware Psychiatric Center (DHSS)**

Carvel Building  
1901 N. DuPont Hwy.  
New Castle DE 19720  
(302) 255-2700

### **Emily P. Bissell Hospital (DHSS)**

3000 Newport Gap Pike  
Wilmington, DE 19808  
(302) 995-8434

### **Forwood Manor**

1912 Marsh Road  
Wilmington, DE 19810  
(302) 529-1600

### **Foulk Manor North**

1212 Foulk Road  
Wilmington, DE 19803  
(302) 478-4296

**Foulk Manor South**

407 Foulk Road

Wilmington, DE 19803

(302) 655-6249

**Governor Bacon Health Center (DHSS)**

Tilton Building

P.O. Box 559

Delaware City, DE 19706

(302) 836-2550

**Hockessin Hills**

6525 Lancaster Pike

Hockessin, DE 19707

(302) 998-0181

**Jeanne Jugan Residence**

185 Salem Church Road

Newark, DE 19713

(302) 368-5886

**Kutz Home, Inc.**

704 River Road

Wilmington, DE 19809

(302) 764-7000

**Manor Care Pike Creek Health Services**

5651 Limestone Road

Wilmington, DE 19808

(302) 239-8583

**Manor Care Wilmington Health Services**

700 Foulk Rd.

Wilmington, DE 19803

(302) 764-0181

**Mary Campbell Center**

4641 Weldin Road

Wilmington, DE 19803

(302) 762-6025

**Masonic Home of Delaware, Inc.**

4800 Lancaster Pike

Wilmington, DE 19807

(302) 994-4434

**Methodist Country House**

4830 Kennett Pike

Wilmington, DE 19807

(302) 654-5101

**Millcroft**

255 Possum Park Road  
Newark, DE. 19711  
(302) 366-0160

**Newark Manor  
Nursing Center**

254 W. Main Street  
Newark, DE 19711  
(302) 731-5576

**St. Francis Care Center  
at Brackenville**

100 St. Clair Drive  
Hockessin, DE 19707  
(302) 234-5420

**St. Francis Skilled  
Nursing Facility**

7th and Clayton Streets  
Wilmington, DE 19805  
(302) 421-4694

**Shipley Manor  
Health Center**

2723 Shipley Road  
Wilmington, DE 19810  
(302) 479-0111

**Stonegates**

4031 Kennett Pike  
Greenville, DE. 19807  
(302) 658-6200

**KENT COUNTY****Capitol Healthcare  
Services**

1225 Walker Road  
Dover, DE 19904  
(302) 734-1199

**Courtland Manor**

889 S. Little Creek Road  
Dover, DE 19901  
(302) 674-0566

**Delaware Hospital for  
the Chronically Ill (DHSS)**

100 Sunnyside Road  
Smyrna, DE 19977  
(302) 653-8556

**Green Valley Pavilion**

3034 South DuPont Blvd.  
Smyrna, DE 19977  
(302) 653-5085

**Silver Lake Center**

1080 Silver Lake Blvd.  
Dover, DE 19901  
(302) 734-5990

**Westminster Village  
Health Center**

1175 McKee Rd.  
Dover, DE 19904  
(302) 674-8030

**SUSSEX COUNTY****Chancellor Care Center  
of Delmar, Inc.**

101 E. Delaware Avenue  
Delmar, DE 19940  
(302) 846-3077

**Country Rest Home**

Route 2, P.O. Box 25  
Greenwood, DE 19950  
(302) 349-4114

**Green Valley Terrace**

231 S. Washington Street  
P.O. Box 909  
Millsboro, DE 19966  
(302) 934-7300

**Harbor Healthcare &  
Rehabilitation Center**

301 OceanView Blvd.  
Lewes, DE 19958  
(302) 645-4664

**Harrison House of  
Georgetown**

110 W. North Street  
Georgetown, DE 19948  
(302) 856-4574

**Lewes Convalescent  
Center**

440 Market Street  
Lewes, De 19958  
(302) 645-6606

**Lifecare at Lofland Park**

712 King Street

Seaford, DE 19973

(302) 628-3000

**Methodist Manor House**

1001 Middleford Road

Seaford, DE 19973

(800) 775-4593

**Milford Center****Genesis Healthcare**

700 Marvel Road

Milford, DE 19963

(302) 422-3303

**Seaford Center**

1100 Norman Eskridge

Highway

Seaford, DE 19973

(302) 629-3575

**Yoder's Care Center**

Argos Corner, Rt. 1

Milford, DE 19963

(302) 424-4944

# **ORGANIZATIONS**

## **AARP**

1100 N. Market St.

Suite 1201

Wilmington, DE 19801

(302) 571-7891

[www.aarp.org/de](http://www.aarp.org/de)

AARP is a non-profit, non-partisan membership organization dedicated to making life better for people 50 and over.

## **American Council of the Blind, Inc.**

1155 15th St. NW, Suite #720

Washington, DC 20005

(800) 424-8666

(202) 467-5081

[www.acb.org](http://www.acb.org)

A consumer organization of individuals with visual impairments that educate themselves and the public on the issues of visual impairment. Please contact the Division for the Visually Impaired at (302) 255-9800 for the Delaware Chapter.

## **American Diabetes Association - Delaware**

100 W. 10th Street, Suite 1002

Wilmington, Delaware 19801

(302) 656-0030

[www.diabetes.org](http://www.diabetes.org)

## **Diabetes Prevention and Control Program**

Blue Hen Corporate Center

655 South Bay Road

Suite 201B

Dover, DE 19901

(302) 741-2900

[www.dhss.delaware.gov/dhss/dph/dpc/diabetes.html](http://www.dhss.delaware.gov/dhss/dph/dpc/diabetes.html)

The American Diabetes Association is the nation's leading non-profit health organization providing diabetes research, information and advocacy. The Association conducts programs in all 50 states reaching hundreds of communities. Its mission is to prevent and cure diabetes and to improve the lives of those affected by diabetes.

The goal of the Delaware Diabetes Prevention and Control Program is to decrease the emotional, physical, and financial burden from diabetes by preventing the disease and reducing its complications.

The program collects and publicizes current, accurate information about diabetes, develops approaches for reducing the impact of the disease, promotes lifestyle habits for prevention and control, and coordinates diabetes-related efforts of public and private health organizations.

### **CareVan**

(302) 888-2273

A volunteer, non-profit service administered by Ingleside Homes, Inc. in Wilmington that connects older adults with services they may need. There is no fee for this service.

### **Hearing Loss Association of Delaware**

(302) 656-4882

888-280-3330

TDD (302) 656-4885

The organization exists to open the world of communication for people with hearing loss through information, education, advocacy and support.

### **Delaware Association for the Blind**

800 West Street

Wilmington, DE 19801

New Castle County

(302) 655-2111

Kent and Sussex Counties

(888) 777-3925

[www.dabdel.org](http://www.dabdel.org)



The Delaware Association for the Blind is a private non-profit agency providing recreational and counseling services to the blind and visually impaired. The Association sells adaptive aids and appliances, provides limited financial assistance for purchasing aids, guide dog upkeep, and emergency assistance. It also conducts annual summer camps statewide. A taped newsletter of recreational activities is available on a periodic basis.

### **Architectural Accessibility Board**

149 Transportation Circle

Dover, DE 19903

(302) 739-5644

Assures that State buildings and facilities are architecturally accessible. Activities include: reviewing construction plans; reviewing leases; acting upon complaints of non-compliance; considering requests for waivers; promoting public awareness. Also a source of information on the American with Disabilities Act (ADA).

## **Governor's Advisory Council for Exceptional Citizens**

21 The Green, P. O. Box 1401

Dover, DE 19901

(302) 739-4553

Advises the Governor, the Legislature, the State Board of Education, and other state agencies about the status of programs for children with disabilities or outstanding talents, ages birth through 21, and the unmet needs of persons of all ages with exceptionalities in Delaware.

## **Governor's Advisory Council on the Blind**

1901 N. DuPont Highway

New Castle, DE 19720

(302) 255-9810

Advises the Governor, the Secretary of Delaware Health and Social Services and the Director of the Division for the Visually Impaired on all matters concerning the blind and visually impaired.

## **Delaware Developmental Disabilities Council**

Margaret M. O'Neill Building, 2nd Floor

410 Federal Street, Suite 2

Dover, Delaware 19901

(302) 739-3333

[www.state.de.us/ddc](http://www.state.de.us/ddc)

The Delaware Developmental Disabilities Council receives, accounts for, and dispenses Federal grant funds received by the State under P.L. 104-183, the Developmental Disabilities Assistance and Bill of Rights Act and Amendments of 1996. Grant funds are used to promote capacity-building, educational, and advocacy activities that advance the development of consumer-centered, culturally-competent, inclusive services and supports for individuals with developmental disabilities and their families.

**American Foundation for the Blind, Inc.**

11 Penn Plaza, Suite #300

New York, NY 10001

(800) 232-5463

(212) 502-7600

[www.afb.org](http://www.afb.org)

Email: [newyork@afb.org](mailto:newyork@afb.org)

**Region III Office**

401 W. Michigan Ave., Suite #308

Chicago, IL 60611

(800) 232-5463

(312) 245-9961

The AFB is a national non-profit organization that expands possibilities for people with vision loss. AFB's priorities

include broadening access to technology, elevating the quality of information and tools for professionals who serve those with vision loss and promoting independence and healthy living by providing them and their families with relevant and timely resources.

**American Macular Degeneration Foundation**

P.O. Box 515

Northampton, MA 01061

(888) 622-8527

(413) 268-7660

[www.macular.org](http://www.macular.org)

This non-profit organization conducts research and provides educational information on Macular Degeneration.

**Association for Education and Rehabilitation of the Blind and Visually Impaired (AER)**

206 North Washington Street, Suite #320

Alexandria, VA 22314

(877) 492-2708

(703) 823-9690

The AER is a professional association for workers in the field of blindness. Delaware has a State affiliate that sponsors one annual meeting a year.

## **Pennsylvania-Delaware Chapter (AER)**

1330 Doubling Gap Road

Newville, PA 17241

[www.penn-delaer.org](http://www.penn-delaer.org)

## **State Council for Persons with Disabilities**

Margaret O'Neill Building

410 Federal Street, Suite 1

Dover, DE 19901

(302) 739-3613

TDD: (302) 739-3699

The mission of the State Council for Persons with Disabilities is to unite, in one council, disability advocates and State agency policy makers to ensure that individuals with disabilities are empowered to become fully integrated within the community.

## **Blinded Veterans Association (BVA)**

BVA National Headquarters

477 H Street NW

Washington, DC 20001-2694

(800) 669-7079

(202) 371-8880

[www.bva.org](http://www.bva.org)

Email: [bva@bva.org](mailto:bva@bva.org)

An organization specifically established to promote the welfare of blinded veterans. All legally blind veterans are eligible for BFA's help whether they become blind during or after active duty.

**Council for Citizens with Low Vision International**

1155 15th St. NW

Suite 1004

Washington, DC 20005

(800) 733-2258

[www.cclvi.org](http://www.cclvi.org)

A non-profit organization developed to advocate for the needs of people with low vision. Provides information, referral, resources, scholarships to college students, and membership benefits.

**Council for Exceptional Children**

1110 North Glebe Road, Suite 300

Arlington, VA 22201

(703) 620-3660

TTY: 866-915-5000

[www.cec.sped.org](http://www.cec.sped.org)

Email: [service@cec.sped.org](mailto:service@cec.sped.org)

The Council for Exceptional Children (CEC) is the largest international professional organization dedicated to improving educational outcomes for individuals with

exceptionalities, students with disabilities, and/or the gifted. CEC advocates for appropriate governmental policies, sets professional standards, provides continual professional development, advocates for newly and historically underserved individuals with exceptionalities, and helps professionals obtain conditions and resources necessary for effective professional practice.

### **Council for Exceptional Children-Delaware Federation**

W.T. Chipman Middle School

101 W. Center Street

Harrington, DE 19952

(302) 398-8197

Advocates for services for students with disabilities.

Membership includes special education teachers, administrators, parents, and other personnel who work with students with disabilities.

### **The Foundation Fighting Blindness**

Executive Plaza 1, Suite #800

11350 McCormick Rd.

Hunt Valley, MD 21031

(800) 683-5555

(410) 785-1414

TDD (800) 683-5551

[www.blindness.org](http://www.blindness.org)

The Foundation Fighting Blindness researches the cause, treatment, and prevention of retinitis pigmentosa, macular degeneration, Usher's Syndrome, and allied retinal degenerations.

### **National Association for Visually Handicapped**

22 W. 21st Street

New York, NY 10010

(212) 889-3141

[www.navh.org](http://www.navh.org)

Email: [staff@navh.org](mailto:staff@navh.org)

The NAVH provides counseling and guidance, information and referral, loan library by mail of large print books, and a wide range of pamphlets for the layman and professional. Also provided are optical aids and a quarterly newsletter.

### **National Federation of the Blind**

1800 Johnson Street

Baltimore, MD 21230

(410) 659-9314

For current contact and NFB sites in New Castle, Kent and Sussex counties, call the Division for the Visually Impaired, (302) 255-9800.



The NFB is a national membership organization whose goal is the complete integration of the blind into society on a basis of equality. They provide advocacy and protection of civil rights, information and referral, literature and materials about blindness, scholarships, aids and appliances, development and evaluation of technology, and support for blind persons and their families. In cooperation with the U.S. Department of Labor, the NFB developed the Job Opportunities for the Blind Program, which finds employment for qualified blind persons and assists employers to find qualified blind employees.

### **National Retinitis Pigmentosa Foundation**

1401 Mt. Royal Ave., 4th Floor

Baltimore, MD 21217

(410) 225-9400

Provides support and information. Conducts studies and gathers research information regarding Retinitis Pigmentosa.

### **Prevent Blindness America**

500 E. Remington Road

Schaumburg, IL 60173

(847) 843-2020

[www.preventblindness.org](http://www.preventblindness.org)

Email: [info@preventblindness.org](mailto:info@preventblindness.org)

The nation's leading volunteer eye health and safety organization, dedicated to fighting blindness and saving sight. Focuses on promoting a continuum of care.

### **National Eye Institute**

National Institute of Health

Bldg. 31 Room 6A32

Bethesda, MD 20892

(301) 496-5248

[www.nei.nih.gov](http://www.nei.nih.gov)

Conducts research on eye diseases and disorders of the eye. A variety of informational pamphlets are available.

### **Helen Keller National Center for Deaf-Blind Youth and Adults**

111 Middle Neck Road

Sands Point, NY 11050

(516) 944-8900

[www.helenkeller.org](http://www.helenkeller.org)

Foremost international information resource, residential training programs and resource for individuals and organizations providing services.

## **Macular Degeneration International**

6700 North Oracle Road, Suite 121

Tucson, AZ 85704

(800) 683-5555

(520) 797-2525

[www.naculardegeneration.org](http://www.naculardegeneration.org)

Non-profit organization supporting research and providing support and information to individuals of all ages, whom are impacted by macular degeneration. Support groups and resources for technological assistant also available.

## **International Society on Metabolic Eye Diseases**

1125 Park Ave.

New York, NY 10128

(212) 427-1246

Research conducted and gathered regarding a variety of eye diseases.

## **National Association for Parents of the Visually Impaired**

P. O. Box 317

Watertown, MA 02471

(800) 562-6265

[www.spedex.com](http://www.spedex.com)

A non-profit organization of, by and for parents committed to providing support to the parents of children who have visual impairments. NAPVI provides leadership, support,

and training to assist parents in helping children reach their potential.

### **Vision Community Services**

Association for the Blind

23A Elm Street

Watertown, MA 02472

(617) 926-4232

Provides a free national information and resource guide.

### **Legal Assistance**

#### **Client Assistance Program**

Voice and TDD

(800) 640-9336

New Castle County

(302) 764-2400

Kent County

(302) 698-9336

A Federally-funded program that assists clients who have questions and concerns about vocational rehabilitation and other services provided through the Rehabilitation Act of 1973.

### **Salvation Army**

400 N. Orange St.

Wilmington, DE 19801

(302) 656-1667

Training, employment, information, and recreational/social opportunities.

## **United Cerebral Palsy of Delaware**

(302) 764-2400

Support groups, information, advocacy, and travel/transportation.

## **Multiple Sclerosis Society of Delaware**

(302) 655-5610

Advocacy, information and support.

## **Muscular Dystrophy Association**

(888) 484-7072

Support groups, health services, education, financial assistance, and information regarding recreational/social events.

## **Paralyzed Veterans of Delaware**

25 S. Old Baltimore Pike

Christiana, DE 19702

(302) 368-4898

Association providing information and resources to paralyzed individuals and their families.

# **PUBLICATIONS AND SUBSCRIPTIONS**

## **American Foundation for the Blind, Inc.**

11 Penn Plaza, Suite #300

New York, NY 10001

(7:30 a.m.- 3:30 p.m., Mon.– Fri., EST)

(800) 232-5463

(212) 502-7600

[www.afb.org/default.asp](http://www.afb.org/default.asp)

Email: [newyorknewyork@afb.org](mailto:newyorknewyork@afb.org)

The AFB has several publications available, including the “Directory of Services for the Blind and Visually Impaired in the United States and Canada.”

## **Journal of Visual Impairment and Blindness**

11 Penn Plaza, Suite #300

New York, NY 10001

(800) 232-5463

(212) 502-7600

[www.afb.org/jvib.asp](http://www.afb.org/jvib.asp)

This professional journal, published by AFB, is available in print, cassette, and Braille. The M.C. Migel Memorial Library holds the largest collection of references on blindness in the world and is located at the AFB office. It does not include materials in Braille, large type, or recorded form.

## **Bible Alliance**

Aurora Ministries

P.O. Box 621

Bradenton, FL 34206

(941) 748-3031

The organization provides the bible on audiocassette tape in any language. Ask your DVI Rehabilitation Instructor for an application.

## **Braille Forum**

1155 15th St. NW, Suite #1004

Washington, DC 20005

(800) 424-8666

(202) 467-5081

[www.acb.org](http://www.acb.org)

The American Council of the Blind publishes the monthly Braille Forum in Braille, print, cassette, and computer disk.

## **Reader's Digest**

American Printing House for the Blind

1839 Frankfort Ave.

Louisville, KY 40206

(800) 223-1839

(502) 895-2405

[www.aph.org](http://www.aph.org)

Reader's Digest on cassette and other special media, tools, and materials needed for education and life.

### **Choice Magazine Listening**

Dept. 11

P.O. Box 10

Port Washington, NY 11050

(516) 883-8280

[www.members.aol.com/choicemag/](http://www.members.aol.com/choicemag/)

Email: [lyndobrin@earthlink.net](mailto:lyndobrin@earthlink.net)

This free service offers its subscribers eight hours of the best articles, fiction, and poetry, chosen from over 100 current print periodicals that are read professionally. Playable on the Library of Congress free special speed, 4-track cassette player.

### **Dialogue Blind Skills, Inc.**

P.O. Box 5181

Salem, OR 97304

(800) 860-4224

(503) 581-4224

[www.blindskills.com](http://www.blindskills.com)

Email: [blindskl@teleport.com](mailto:blindskl@teleport.com)

A free quarterly magazine designed for adults who are blind



or experiencing vision loss. Each issue contains ideas and solutions intended to enhance quality of life. Articles cover a wide range of subject matter. Dialogue is available in Braille, cassette, IBM compatible diskette, and large print.

### **Guideposts**

39 Seminary Hill Road

Carmel, NY 10512

(800) 431-2344

(914) 225-3681

[www.guideposts.org](http://www.guideposts.org)

Email: [atyourservice@guideposts.org](mailto:atyourservice@guideposts.org)

This magazine is available in large print, Braille, recorded disc, and recorded cassette.

### **Matilda Ziegler Magazine for the Blind**

80 Eighth Ave., Rm. #1304

New York, NY 10011

(212) 242-0263

[www.zieglermag.org](http://www.zieglermag.org)

Email: [blind@bellatlantic.net](mailto:blind@bellatlantic.net)

A lively general interest monthly publication offering blind persons the variety of information and entertainment available to the sighted. Feature articles reprinted from

newspapers and magazines, book excerpts, short fiction, poetry, humor and news, and information of particular interest to blind. It is free and published in grade 2 Braille and half-speed cassette; not available in large print.

### **Braille Monitor**

1800 Johnson St.  
Baltimore, MD 21230  
(800) 558-4676  
(410) 659-9314  
[www.nfb.org](http://www.nfb.org)  
Email: [nfb@amdigex.net](mailto:nfb@amdigex.net)

Through the National Federation of the Blind, the following publications are available: Braille Monitor, a monthly voice of the NFB available in Braille, print, on record, and cassette; Future Reflections, a quarterly magazine for parents and educators of blind children, available in print and on cassette.

### **Voice of the Diabetic**

811 Cherry Street, Suite 309  
Columbia, MO 65201-4892  
(573) 875-8911

This quarterly publication published by the Diabetes Division of the National Federation of the Blind addresses the

problems and concerns of blind diabetics; available in print and on cassette.

**New Vision**

919 Walnut St.

Philadelphia, PA 19107

(215) 629-2990

Subscription service for a variety of magazines and periodicals.

**G. K. Hall/Thorndike Press Large Print Books**

P.O. Box #159

Thorndike, ME 04986

(800) 223-6121

(207) 257-5755

[www.galegroup.com](http://www.galegroup.com)

Contact this publishing company for more information on large print books and large print book clubs.

**New York Times Large Type Weekly**

New York Times Co.

229 W. 43rd St.

New York, NY 10036

(800) 631-2580

## **Reader's Digest**

### **Large Print Select Edition Books**

P.O. Box 241

Mt. Morris, IL 61054

(800) 877-5293

(815) 734-6963

[www.shopping.readersdigest.com](http://www.shopping.readersdigest.com)

## **Reader's Digest**

### **Large Type Magazine**

P.O. Box 3010

Harlan, IA 51593

(800) 807-2780

[www.shopping.readersdigest.com](http://www.shopping.readersdigest.com)

# **RECREATION AND TRAVEL**

## **Greyhound Bus Lines**

(800) 231-2222

## **Wilmington Blind Bowlers League**

Contact DVI at (302) 255-9855

Bowling league for 18+.

## **Ski School – Olympia Village**

P. O. Box 1018

Oconomowoc, WI 53066

(262) 567-6048

Olympia offers instruction for blind and visually impaired persons.

## **United States Association of Blind Athletes**

33 N. Institute Street

Colorado Springs, Co 80903

(719) 630-0422

[www.usaba.org](http://www.usaba.org)

The USABA, a non-profit organization member of the United States Olympic Committee, trains blind athletes for national

and international competition in nine sports. They also coordinate a nationwide youth development program for children ages 6-18.

### **Delaware Association of Blind Athletes**

(302) 368-8642

Provides recreation and competitive sports for individuals who are blind or visually impaired. It is a conduit for the Blind Olympics.

### **Wilderness Inquiry**

808 14th Ave SE

Minneapolis, MN 55414

(800) 723-0719

The organization offers outdoor adventure for people of all ages and abilities. Canoe, dogsled, sea kayak, and raft trips throughout North America, Australia, and Europe.

### **Pioneers**

(302) 856-6383

Social and recreational group. Available in Sussex County only.

## **Seekers**

(302) 422-2681

Provides education, fellowship, recreation and community outreach statewide. Meetings are held in Milford, Delaware.

## **Delaware Association for the Blind Recreation Programs**

2915 Newport Gap Pike

Landis Lodge

Wilmington, DE 19808

(302) 994-9478

(302) 655-2111

[www.dabdel.org](http://www.dabdel.org)

Provides Sunnybrook Day Camp for blind children; Landis Lodge vacation center for the adult blind; swimming pool during the summer months. Houses the audio book program, recorded material on cassette tapes.

## **Delaware Association for the Blind Social Services Program**

800 West St.

Wilmington, DE 19801

(302) 655-2111

(888) 777-3925

[www.dabdel.org](http://www.dabdel.org)

**Children's Beach House  
Environmental Education Program**

1800 Bay Ave.

Lewes, DE 19958

(302) 645-9184

Provides day and overnight field trips and winter outreach programs for school groups. The program is provided for children in Delaware's regular and special schools, with mild to severe disabilities or gifted and talented students in elementary grades, including team classes that combine children with special needs and their peers.

**Children's Beach House  
Summer Resident Camp and Summer Day Camp**

1800 Bay Ave.

Lewes, DE 19958

(302) 645-9184

Summer resident camp program for children 6-12 who are ambulatory orthopedic and/or have communication disabilities and Delaware residents of normal intellectual potential. Camp provides a program of recreation and cultural enrichments, and remediation for communication problems.

Summer Day Camp for 12-15 boys and girls ages 4-6, "at risk" for future failure. Program provides speech/language



therapy through arts and crafts, environmental education activities, and social skills lessons. Children participate in music, movement activities, story time, swimming, and special outings.

### **VSA Arts of Delaware**

Delaware State University  
Arts Center/Gallery  
1200 N. DuPont Highway  
Dover, DE 19901  
(302) 857-6699

Provides year-round programming including artists-in-residency programs, festivals, grants and scholarships.

# **SAFEGUARDING YOUR EYESIGHT**

Although half of all blindness can be prevented, the number of Americans who suffer from vision loss continues to increase. National studies have shown that about two percent of the general population has a visual impairment severe enough to prevent reading normal newsprint even with corrective lenses. Age- related eye diseases are the leading causes of visual impairment and blindness in the U.S., but you can take steps to safeguard your eyesight.

- Have regular physical exams by your doctor to check for diseases like diabetes. Such diseases can cause eye problems if not treated.
- Have a complete eye exam with an eye care professional every one to two years. The eye care professional should put drops in your eyes to enlarge (dilate) your pupils. This is the only way to find some eye diseases, such as glaucoma, that have no early signs or symptoms. The eye care professional should check your eyesight, your glasses, and your eye muscles.

- Find out if you are at high-risk for vision loss. Do you have a family history of diabetes or eye disease? If so, you need to have a dilated eye exam every year.
- See an eye care professional at once if you have any loss or dimness of eyesight, eye pain, fluid coming from the eye, double vision, redness, or swelling of your eye or eyelid.
- Wear sunglasses and a hat with a wide brim when outside. This will protect your eyes from too much sunlight, which can raise your risk of getting cataracts.

The Division for the Visually Impaired is dedicated to providing quality services to adults who are blind and/or visually impaired. If you need more information on services provided, contact the Division for the Visually Impaired at (302) 255-9800.

# **SCHOLARSHIPS**

The following organizations offer scholarships or grants to blind or visually impaired students and may have details on additional scholarship opportunities.

## **American Foundation for the Blind**

11 Penn Plaza, Suite #300

New York, NY 10001

(800) 232-5436

(212) 502-7600

[www.afb.org/default.asp](http://www.afb.org/default.asp)

Email: [newyork@afb.net](mailto:newyork@afb.net)

## **American Council of the Blind**

1155 15th St. NW, Suite #720

Washington, DC 20005

(800) 424-8666

(202) 467-5081

[www.acb.org](http://www.acb.org)

## **National Federation of the Blind**

1800 Johnson St.

Baltimore, MD 21230

(410) 659-9314

[www.nfb.org](http://www.nfb.org)

# **SOCIAL SECURITY AND SUPPLEMENTAL SECURITY INCOME (SSI)**

The Social Security Administration manages the Social Security and Supplemental Security Income programs.

Eligibility and benefits for Social Security depend upon one's employment history. Benefits are also payable to spouses, widows/widowers, and minor or disabled children of retired, disabled or deceased workers.

The Federal income program for the elderly, blind and disabled, Supplemental Security Income, provides a guaranteed minimum income for individuals who meet eligibility qualifications.

The Social Security Administration also processes applications for Medicare, and forwards applications for Medicaid to appropriate agencies. For more information about Medicare and Medicaid, refer to the Medicare and

Medicaid section of this guide or call one of the following  
Social Security Administration offices:

**Wilmington/New Castle County**

920 West Basin Road

Suite 200

New Castle, DE 19720

(800) 772-1213

(302) 323-0304

**Kent County**

300 S. New Street, Room 1003

Dover, DE 19904

(800) 772-1213

(302) 674-5162

**Sussex County**

Georgetown Professional Park

600 N. DuPont Highway, Suite 202

Georgetown, DE 19947

(800) 772-1213

(302) 856-9620

# **SUPPORT GROUPS AND COUNSELING SERVICES**

Support groups for visually impaired persons provide an opportunity to discuss concerns about vision loss. Some groups have guest speakers, some are more social groups, and others are a combination of resources and social events.

To locate a support group in your county or for guidance in starting a group in your area, call the Division for the Visually Impaired:

## **New Castle County**

(302) 255-9800

## **Kent and Sussex Counties**

(302) 424-7240

## **Juvenile Diabetes Research Foundation Diabetes Support Program**

100 W. 10th Street

Suite 1103

Wilmington, DE 19801

(302) 888-1117

**People's Place II, Inc.**

Milford Counseling Center

1131 Airport Road

Milford, DE 19963

(302) 422-8026

**People's Place II, Inc.**

Dover Counseling Center

165 Commerce Way

P. O. Box 638

Dover, DE 19903

(302) 730-4479

People's Place II provides individual, group, family and play therapy. Services are also available for substance abuse, gambling addictions, veterans and parent-child conflict issues. Medication management and psychological evaluations are available.

**Adoptive Families with Information/Support**

Box 7405

Wilmington, DE 19803

(302) 239-6232

Group for adoptive parents, prospective adoptive parents, social work foster parents, and adoption advocates. Offers informational meetings, social gatherings, and emotional support.



## **American Society for Deaf Children**

111 Giles Ct.

Newark, DE 19702

(302) 731-4879

Provides information and support for parents and families with children who are deaf, deaf-blind, multi-disabled and hearing impaired. No meetings. Provides confidential, one-on-one services.

## **Asperger's Network of Delaware**

3419 Pebble Beach Drive

Wilmington, DE 19808

(302) 455-9515

Support group for parents of children with Asperger's Syndrome and related disorders, including High Functioning Autism (HFA), Hyperlexia, Nonverbal Learning Disorder (NLD), Pervasive Developmental Disorder Not Otherwise Specified (PDD-NOS), and Semantic-Pragmatic Disorder.

## **Therapy Services of Delaware, Inc.**

24 Gates Circle

Hockessin, DE 19707

(302) 239-0920

Provides health care personnel (physical therapists, occupational therapists, speech/language pathologists) to schools, families, and agencies requiring staff.

## **Delaware Guidance Services for Children and Youth**

1213 Delaware Ave.

Wilmington, DE 19806

(302) 652-3948

The organization provides services at these locations:

### **NEW CASTLE COUNTY**

Drummond Plaza Office Center

Suite 1208

Kirkwood Highway and Polly Drummond Road

Newark, DE 19711

(302) 652-3948

### **KENT COUNTY**

103 Mont Blanc Blvd.

Dover, DE 19904

(302) 678-3020

### **SUSSEX COUNTY**

224 Coastal Highway

Lewes, DE 19958

(302) 645-5338

Services include psychiatric, psychological, educational evaluations and assessments, individual and group therapy,

family counseling, sexual abuse counseling for victim, perpetrator and family, developmental disabilities counseling.

## **SUSSEX COUNTY**

### **Access to Community Treatment (ACT) Program**

224 Coastal Highway

Lewes, DE 19958

(302) 645-5338

## **KENT COUNTY**

103 Mont Blanc Blvd.

Dover, DE 19904

(302) 678-3020

### **24-hour crisis line**

(302) 424-5357

### **Information/Administration**

(302) 644-4970

24-hour mental health crisis services for children and adolescents.

## **Day Treatment Program**

224 Coastal Highway  
Lewes, DE 19958  
(302) 645-5338

103 Mont Blanc Blvd.  
Dover, DE 19904  
(302) 678-3020

Intensive partial hospitalization for 6 to 12 year old children.

## **Alliance for the Mentally Ill in Delaware**

4th St. Plaza, Suite 5  
2500 W. 4th St.  
Wilmington, DE 19805  
(302) 427-6787

Offers support, education and housing options to the mentally ill and their families, and advocates for better services for those who have chronic mental illness.

## **Reading Assist**

100 W. 10th St.  
Wilmington, DE 19801  
(302) 425-4080

Tutoring in reading, writing and spelling for children with dyslexia or other reading problems. Support groups for parents.

## **Child Development Watch**

2055 Limestone Road  
Wilmington, DE 19808  
(302) 995-8617

18 N. Walnut St.  
Milford, DE 19939  
(302) 422-1335

Monthly family forums provide support and information to parents of children with special needs, ages birth to five years old.

## **Down Syndrome Association of Delaware, Inc.**

1016 Centre Road, Suite 1  
Wilmington, DE 19805  
(302) 995-1004

DSAI is a parents' group formed to promote the welfare of individuals with Down Syndrome by serving as a source of support and information. Matches parents, professionals and friends with "experienced parents."

## **Brain Injury Association of Delaware**

P. O. Box 95  
Middletown, DE 19709  
(800) 411-0505  
(302) 537-5770

Support group for individuals who have suffered a head injury and their families.

## **Seaford Counseling Center**

350 Virginia Ave.

Seaford, DE 19963

(302) 422-8026

Provides individual, group, family and play therapy. Services are also available for substance abuse, gambling addictions, veterans and parent-child conflict issues. Medication management and psychological evaluations are available.

# **TRANSPORTATION**

## **American Cancer Society, Delaware, Inc.**

(888) 227-6333

Transportation to cancer-related medical appointments.

Must be ambulatory, needing limited wheelchair assistance.

## **Amtrak**

Amtrak provides rail passenger services to destinations throughout the United States. Approximately seventy Amtrak trains stop per day in the Wilmington Station. The station can be reached from New Castle County, Dover, Smyrna, and many other locations by the statewide transit services known as DART First State. Discounted fares are available for senior citizens. For information on Amtrak trains and connections, call:

## **AMTRAK**

**(800) USA-RAIL**

## **CHEER Transportation (Sussex County)**

CHEER Transportation provides transportation to and from nutrition sites and the Bridgeville Senior Center. Services also include transportation for weekly shopping, recreational activities and some medical facilities.

CHEER Transportation can also arrange for transportation to medical appointments.

## **CHEER Transportation**

(302) 856-4909

## **DART First State**

DART First State is the statewide transit service of the Delaware Transit Corporation (DTC), a subsidiary of the Delaware Department of Transportation, which provides both fixed route and inter-county bus service, as well as a paratransit bus service, throughout the State of Delaware.

### **Fixed Route Service**

DART First State provides fixed route services in both New Castle County and in the greater Dover area. A seasonal fixed route service is provided in the Rehoboth, Lewes and Dewey Beach area. DART First State also provides a free shuttle, which loops downtown Wilmington.

### **Inter-county Bus Service**

DART First State's inter-county bus service provides transportation to, from, and within all three counties in Delaware. Routes operate between Wilmington, Dover, and



Rehoboth Beach and Newark, Dover, and Rehoboth Beach with several stops in between.

DART First State offers reduced fares for both fixed route and inter-county service to senior citizens and persons with disabilities.

Seniors are required to show a Medicare card when boarding the bus.

Persons with disabilities must apply to be certified as being eligible for the reduced fare program. Once certified, a reduced fare identification card will be issued, which must be presented when paying a reduced fare. Cash fares are accepted at the time of boarding; however, a discounted reduced fare card may be purchased in advance. Call the number below for a list of locations.

### **Statewide Transit Information**

(800) 652-DART

If calling within New Castle County

(302) 652-DART

### **Paratransit Service**

DART First State also includes a paratransit service, which provides door-to-door transportation for eligible disabled individuals and senior citizens. This service operates

Statewide Monday through Saturday. Reservations must be made 24 hours in advance.

After 1:00 p.m., reservations for the following day will not be accepted unless the traveler is determined to be eligible under the Americans with Disabilities Act (ADA). ADA eligible persons may make reservations up to 4:30 p.m. for service the following day.

**Paratransit Reservations/Information:**

(800) 553-DART

**FISH of Northern Delaware**

FISH, a volunteer organization, provides transportation to appointments for ambulatory individuals north of the C&D Canal when all other potential means of transportation have been exhausted and as volunteers are available. This is not an emergency service.

Notify FISH one week in advance of the appointment. For more information, call:

**FISH of Northern Delaware**

(302) 658-2954

## **Generations Home Care**

(New Castle and Sussex Counties)

Medical transport is provided to and from medical treatment for ambulatory persons. 48-hour notice required. Fee-for-service or Medicaid.

New Castle County  
(302) 658-6731

Sussex County  
(302) 856-7774

## **Other transportation providers**

These agencies charge a fee to provide transportation:

### **AD Transportation**

(302) 777-4277

### **Care First**

(302) 832-2100

### **DEW**

(800) 582-9241

(302) 653-3928

### **Dunn Transportation**

(302) 652-7971

### **Easter Seals**

(302) 324-4444

(302) 678-3353

(302) 934-9801

### **Eastern Shore Transportation**

(800) 7422-0404

### **Express Medical Transport**

(302) 266-8278 or

(888) 413-4925

**Matthew Smith Medical  
Transportation**

(302) 734-5217

**MOT Senior Center**

(302) 378-4758

**Muni**

(800) 966-6864

**Preferred Transport**

(302) 323-0828

**Prime Care Transportation**

(888) 873-0900

(302) 422-0900

**Raichle's Transport**

(302) 378-3356

**Reliable**

(302) 438-0862

**Right Transport**

(302) 326-9434

**Superior Medical**

(302) 426-7770

**Yellow Cab**

(302) 658-4321

**SCAT (Senior Citizen Affordable Taxi)**

Sponsored by the State of Delaware's Department of Transportation, SCAT provides half-price taxi service for persons aged 60 and over and qualified disabled persons. The service is offered seven days a week, including holidays. SCAT ticket books contain \$10.00 worth of tickets and may be purchased for \$5.00 at locations throughout the State. For an application, call (800) 355-8080.

## **DART First State**

(800) 652-DART

If calling within New Castle County: (302) 652-DART

## **Disabled Volunteer Transportation Veterans Network**

(302) 633-5414

Free transportation to and from the Delaware VA Hospital for appointments. Can transport persons in wheelchairs. Requires reservation of one month in advance of scheduled appointment.

## **SEPTA**

SEPTA commuter trains run from Newark, Churchmans Crossing and Wilmington to Delaware County, Pennsylvania, Philadelphia International Airport and Center City with connections to SEPTA trains and transit routes serving the entire Philadelphia metropolitan region. Convenient, economical connections to New York City via New Jersey Transit are also available. Wilmington Station can be reached from New Castle County, Dover, Smyrna, and many other locations by the statewide transit services known as DART First State. SEPTA offers discounts for senior citizens over

age 65. For information on SEPTA and Blue Diamond routes and schedules, call:

**SEPTA**

(215) 580-7800

**DART First State**

(800) 652-DART

**UNI-CITY - Newark Area**

Uni-City is a transportation service that operates in the University/Newark area. Buses operate along 3 loops. There is no charge for the service. Handicapped-accessible buses available. For more information, call:

**UNI-CITY**

(302) 831-1187

**WHEELS Program**

New Castle County Only (outside city of Wilmington)  
WHEELS offers transportation to health care appointments for persons over 60 years of age who live within New Castle County, but outside the city limits of Wilmington. In order to qualify, participants must have no other means of transportation to get to physicians, clinics, or other health care facilities throughout New Castle County. Call at least one week in advance of your medical appointment.

**WHEELS**

(302) 395-5660

## **Community Services – Sussex County**

Milford Office

1973 Bay Road

Milford, DE 19963

(302) 335-5031

Volunteers provide personal services to patients in area nursing homes and hospitals. Volunteers serve as clerical assistants and pet therapy volunteers. Transportation service volunteers provide free transportation to medical facilities for treatment, therapy and counseling.

### **Neighbor to Neighbor**

Bayhealth at Kent General Hospital

640 South State Street

Dover, DE 19901

(302) 744-7466

Provides transportation to doctor's appointments in the Dover area.

# VOTING

In Delaware, a blind person may be assisted by any qualified elector of his/her own choice from within the county where the voting place is located. An absentee ballot is another method of voting. For specific information on the laws in Delaware, contact the Delaware Department of Elections at (302) 739-4277. For specific information on laws in other states, a leaflet entitled, "Election Laws Affecting Blind Persons" is available from the American Foundation for the Blind.



# **WHITE CANE LAW**

Each year, the Governor or the General Assembly may declare October 15 as White Cane Safety Day, so that the public will be aware of the significance of the white cane and be able to recognize disabled persons on the streets and sidewalks of the State of Delaware.

It is the policy of Delaware to encourage and enable the blind, the visually handicapped, and the otherwise physically disabled, to participate fully in the social and economic life of the State and to engage in remunerative employment.

It is also the policy of Delaware that the blind, the visually handicapped, and the otherwise physically disabled, shall be employed by all employers on the same terms and conditions as are able-bodied persons, unless it is shown that the particular disability prevents the performance of the work involved.

# HELP US KEEP YOUR LISTING UP TO DATE

If you have moved or changed your telephone number, please let us know so we can update your listing in the next edition of the publication.

Please change my listing on page \_\_\_\_\_ to read:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Date \_\_\_\_\_

Fax \_\_\_\_\_ Email \_\_\_\_\_

Send your new listing to us at:

DHSS Division for the Visually Impaired

Holloway Campus

Biggs Building

1901 North DuPont Highway

New Castle, Delaware 19720

# **Guide to Services and Resources for Delawareans with Visual Impairments**

**2006-2007 Edition**

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**Delaware Health and Social Services  
Division for the Visually Impaired**

Holloway Campus

Biggs Building

1901 North DuPont Highway

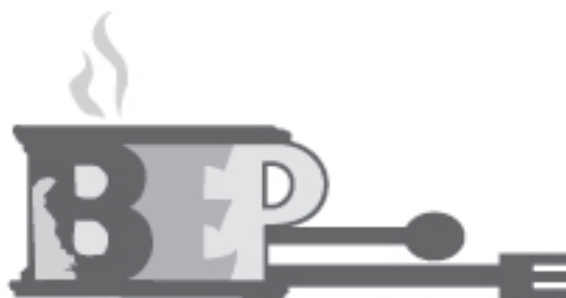
New Castle, Delaware 19720

Telephone: (302) 255-9800

## **STATEMENT OF POLICY**

Pursuant to Title VI of the Federal Civil Rights Act of 1964, the Division for the Visually Impaired is prohibited from discrimination because of race, religion, sex, age, national origin, or physical disability against any applicant for services.

DELAWARE BUSINESS ENTERPRISE PROGRAM



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New Castle, DE 19720-1199

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E-Mail: [Mike.Williams@state.de.us](mailto:Mike.Williams@state.de.us)